# ANNUAL REPORT 1970 Metropolitan Toronto Library Board

## **SECOND ANNUAL REPORT, 1970**

of the Metropolitan Toronto Library Board

#### **THE BOARD**

- Chairman: T. H. GOUDGE
- Members: A. M. CAMPBELL, CHAIRMAN, METROPOLITAN COUNCIL

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Director: JOHN T. PARKHILL, M.A., B.L.S.

Secretary-

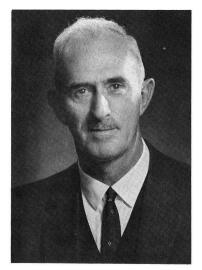
Treasurer: ANTHONY H. WINFIELD, C.G.A.

Member of the Board who resigned during the year: ALDERMAN DAVID E. CROMBIE The Metropolitan Toronto Library Board was set up as a regional library board under the Public Libraries Act, 1966 and the Municipality of Metropolitan Toronto Amendment Act, 1966. It is composed of one person appointed by each of the six area municipalities; the chairman of the Metropolitan Council, or his representative; one person appointed by the Metropolitan Toronto School Board; and one person appointed by the Metropolitan Separate School Board. Members of the Board are appointed for a three-year term.

#### Gifts to the Metropolitan Toronto Central Library

The Metropolitan Toronto Library Board is happy to accept gifts and bequests to enrich its collections. In the past, friends of the library have presented many valuable donations which have contributed greatly to the improvement of our resources and services. Full information concerning gifts may be obtained from the office of the Director or from the Head of the Central Library.

### REPORT OF THE CHAIRMAN



T. H. Goudge

At a meeting held on September 13, 1967, the Metropolitan Toronto Library Board confirmed this general statement of policy:

It is the expressed intention of the Board to develop central and regional reference library services and for such purpose to retain a Regional Director and such staff as may from time to time appear to be requisite, and to acquire properties, both personal and real, as appear to be necessary to implement these policies after due consideration of the advice the Board may receive from such Director. It is anticipated that some of the major areas of implementation may include:

- (1) the establishment of a bibliographic centre;
- (2) developing the reference service both under the direct operation of this board and in co-operation with the area library boards for a Metro-wide service; and
- (3) central research facilities and the implementation of the recommendations flowing from such research (including central cataloguing and processing, central purchasing, inter-library loan facilities, and the development of audio-visual services).

In the light of the above policy statement, the Board assumed control and operation of the central collections as the best method of rendering Metropolitan service with these collections.

It is gratifying that each year more people are making use of the expanding resources in the various sections of the Metropolitan Central Library. During 1970 nearly one and a half million books and other materials in the central collections were used by Metro citizens. They are availing themselves of the opportunities for continuing their education. Through communication of ideas, they are receiving guidance and stimulation in culture and recreation. They are using the staff and the organized print and non-print materials of the Central Library as a valuable information service.

The Lee Ash report published in 1967 on the scope of the Toronto Central Library, although pointing out some strong features of the central collections, did emphasize the many deficiencies that had been brought about by the starving of book budgets over a number of years. However, the report stated that, with adequate annual budget appropriations for books, new and back-run serial publications, and other reference material, the Library could become a chief pride and service of Metro and the most important community reference library in Canada.

From the beginning the Metro Library Board has recognized the important nature of the central collections and their value as a foundation upon which to build reference library service. We commend the Metropolitan Toronto Council for the support they have given to the annual budgets of the Metropolitan Toronto Library Board. In 1970, \$534,000 was spent upon books and library materials. However, the book acquisitions budget should be increased to at least a million dollars a year to meet the growing demand by users, the ever-increasing production of printed and other information media materials, as well as the preparatory processing and stockpiling which should be under way for a new Metropolitan Central Library.

#### "Hello, can you tell me. . .?"

Public demand is being felt in other areas too. The convenience of telephone and teletype as a means of communication is putting such a load on the service that our equipment is overtaxed and the consumption of staff time has grown proportionately. In 1970, telephone questions were up 45% from 147,346 the previous year to 212,129 and teletype questions more than doubled from

14,097 to 28,460. We have made budget allowances for another teletype outlet and for additional switchboard installations. We trust we will be able to provide those facilities as well as the staff required to handle the service the public is demanding.

The 20,000 sq. ft. that we acquired by lease in the 100F Building, immediately across the road at 229 College Street, are being put to good use. These new quarters house the Science & Technology Section, as well as the Business Library which was moved up from the City Hall to permit more room for both Business and Municipal Reference. In its new location the Business Library has had over a 50% increase in use this year.

Miss Thompson, Head of the Central Library, and all the Department and Section Heads are to be congratulated for the orderly moving that has been done and the well-planned utilization of space to provide better service.

#### Seeking site for new Central Library

The statement in last year's report that application had been made to the Metropolitan Council for \$2,000,000 in capital funds for a site and \$15,000,000 for the building of a new Metropolitan Toronto Library has stimulated considerable interest as to the possible location and the function it will serve as a central and regional library, and there has been much communication on this subject by way of correspondence, briefs, meetings, conferences, etc.

The Board sent letters to the area library boards and the chief librarians of all the municipalities in Metro advising them that the Metropolitan Toronto Library Board is seeking a site for a central library and that comments relating to the proposed library or its location would be welcomed.

During 1970 two meetings were held with the trustees of the Metro area library boards. They are interested in such services as central cataloguing,

extension of reference service to include district libraries, salary schedules and planning for new local libraries, etc. They want the new Central Library site to be as accessible as possible.

The Board held a special meeting with the chief librarians to receive and discuss their brief on the location and function of the Metropolitan Central Library. The librarians maintain that a clear definition of the function of the library is a prerequisite to all planning.

#### What is the Central Library's role?

The North York Library Board held a seminar for the library board trustees of Metropolitan Toronto to focus attention on the function of the Metropolitan Toronto Central Library.

The Ontario Library Association held a fall workshop on regional library service for Metropolitan Toronto and the role that the Metro Library should play in it. Their discussions stressed research, communications, accessibility and coordination.

The Ontario Provincial Library Council held a conference on regional libraries and regional government. At these meetings the dominant note sounded was the great need for planning to give direction to future library service.

The City of Toronto Public Library Board sent a brief to the Prime Minister of Ontario on the consolidation of public library service in Metropolitan Toronto under one jurisdiction.

All of these gatherings of concerned people and the expression of their opinions give some idea of the emphasis that is developing in Regional Library Service. Of particular importance to Metro is the whole relationship of the proposed new Central Library to this broader concept of library organization.

During 1970, the Site and Building Committee met several times with the Metro Planning staff in its continuing study of site locations. The Metropolitan Council has approved the Board's application for a \$2,000,000 capital expenditure to be used for a feasibility study and the purchase of land. Subject to final approval by the Ontario Municipal Board, the Library Board has appointed the architectural firm of Raymond Moriyama to prepare a feasibility study and conceptual design as it relates to a site and a building which might be erected.

In the course of this study, further discussions will be held with trustees and chief librarians. In addition the consultative services of systems analysts and library consultants will be sought to advise the best means of dealing with the complex nature of library services that are required at present, and even more important, on the flexibility in structure and programme that will be needed to meet the anticipated changes already forecast for the computer age ahead.

Our Director, Mr. John T. Parkhill, is very much aware of the ever accelerating change in library operations. Each year he has included sums of money for research and for staff to undertake planning, but each year, as the result of cuts in the budget requested by the Board, much of this type of work has had to be deferred. We trust that because of the importance placed on the studies that will be made relative to the new library, research and planning will become accepted as necessary to library operations.

The Board is indebted to Mr. Parkhill for the leadership he is giving as Director of the Metropolitan Toronto Library. We are mindful of his devoted service and wish to thank him and all his staff for the outstanding library service that is being provided by them for the citizens of Metropolitan Toronto.

> T. H. Goudge CHAIRMAN



meets to study plans for the new Central Library. Left to right: Dr. John M. Bennett, Mr. Walter G. Cassels, Q.C., Metro Chairman Albert Campbell and Mr. Goudge.

### REPORT OF THE DIRECTOR



John T. Parkhill

Although the year began and ended, for the Metropolitan Board and Library, with a seeming preoccupation with physical moves and with buildings, the real concern throughout the year, on the part of staffs and boards of the Central Library and of area libraries, was with aims, directions, goals, objectives, functions-of central library service, regional service, service by all the Public Libraries of Metropolitan Toronto. Approval towards the end of the year of an initial \$2 million for the siting and planning of a new Metropolitan Central Library heightened this concern, and it is expected that in 1971 co-operation of librarians and library boards with consultants of several kinds and with architects will not only continue but be greatly extended.

#### METROPOLITAN TORONTO REGION

The efforts of the Metropolitan Toronto Library Board and the development of the Central Library need to be viewed against a background of total public library services in the Metropolitan Region. A few summary facts and statistics may help to create this overview.

A population of approximately 2,000,000 is served through 70 public libraries, 9 bookmobiles, and 55 deposit libraries in hospitals, homes for the aged, and other institutions. Total staff of public libraries in the region is 1,192, of whom 352 are professional librarians. The number of volumes available for circulating or reference use rose from 3,217,422 in 1969 to 3,374,436 in 1970. (Table 1 gives details of growth in the various area systems.) The multi-media nature of the collections is becoming more pronounced. They now embrace: 51,902 records, disks, cassettes, and audiotapes (up 25% over 1969) 8,188 films, filmstrips, and video-tapes 11,636 microforms (61% above 1969)

The total circulation for all public libraries in Metropolitan Toronto (including non-print materials) was 14,150,591 for the year. In addition there is the great and increasing reference use of materials in all libraries. In the Central Library alone, this amounted to 1,003,088.

The circulation of 16mm films from the Audio-Visual Services of the Metropolitan Central Library and the five borough libraries rose from 68,647 in 1969 to 82,777 in 1970, reaching an audience during the year of 1,613,202. (For details, see Table 2.)

The total current expenditures for all the public libraries in the region rose in 1970 to \$15,721,243 from \$13,600,720 the previous year, but much of the increase was due to rising salary scales throughout the library systems, paralleling those for civic employees generally (Table 3). Most of the libraries report shortage of funds to make needed expansions to their collections and their services to keep pace with growing populations and increasing demands from the public.

In order to give a better understanding of the total picture of public library service in Metropolitan Toronto, this year's report of the Metropolitan Library Board includes, besides the reports of the Chairman and Director on the Metro Board's own activities, a special section of short reports from the city and borough libraries. For the preparation of these reports we express our special appreciation to the six chief librarians.

Public Libraries of Metropolitan Te	oronto	Dec. 31, 1970	Dec. 31, 1969
BOOK STOCK, including bound periodicals	EAST YORK	154,183	136,241
	ETOBICOKE	$475,\!218$	445,827
	NORTH YORK	730,603	$650,\!662^{\circ}$
	SCARBOROUGH	387,693	$355,\!155$
	TORONTO	$774,\!284$	739,012
	YORK	230,767	219,539
	METROPOLITAN CENTRAL LIPPARY	691 600	570.006
	CENTRAL LIBRARY Grand Totals	<u>621,688</u> 2 274 426	570,986
		3,374,436	3,217,422
TABLE 1	*Bound periodicals not counted in 1969.		
		16mm Film	Audience
		Circulation	reached
16MM FILM USE 1970	EAST YORK	2,229	65,031
	ETOBICOKE	9,649	176,572
	NORTH YORK	$23,\!873$	419,595
	SCARBOROUGH	11,625	$265,\!295$
	YORK	$2,\!458$	65,307
	AUDIO-VISUAL SERVICES OF		
	METROPOLITAN CENTRAL LIBRARY	<u>32,943</u> *	621,402
	Grand Totals	82,777	1,613,202
TABLE 2	*Direct over-the-counter service only-does not include service	e to other Metro libraries.	
		1970	1969
TOTAL CURRENT EXPENDITURES*	EAST YORK	\$ 528,497	\$ 462,110
	ETOBICOKE	1,819,043	1,715,159
	NORTH YORK	3,691,626	2,937,286
	SCARBOROUGH	2,040,117	$1,\!906,\!237$
	TORONTO	3,821,281	3,434,300
	YORK	$622,\!409$	570,280
	METROPOLITAN TORONTO LIBRARY BOARD	3,198,270	2,575,348
	Totals	<u>\$15,721,243</u>	\$13,600,720
	i Utais	Ψ10,641,4F0	<i>\</i>

### Public Libraries of Metropolitan Toronto

\*Figures include debt charges and capital expenditures paid out of current revenue.

### Providing information on Continuing Education

One of the major co-operative undertakings engaged in this year by the Metropolitan Library Board and by all the public libraries in Metropolitan Toronto was the dissemination of muchneeded information on the opportunities for adults to continue their education through evening classes or other part-time courses given in the Metro area.

The expanded and improved second edition of the Continuing Education Directory for Metropolitan Toronto, co-sponsored by the Metro Library Board, the Ontario Association for Continuing Education and The Ontario Institute for Studies in Education, came out in late August and was widely used by libraries, counselling services, training officers, etc. The 1970 Directory had the advantage of a more developed promotional campaign than in the preceding year, including in the Central Library a Continuing Education Information Centre staffed continuously during September, and special displays throughout the Metro libraries. The Central Library arranged for the collection and distribution to Metro libraries of backup material to be used with the Directory-a total of over 15,000 brochures and calendars from 47 educational institutions.

Metrodoc (the official name of the Continuing Education Directory project) received its main financial support for the 1970 Directory from the Metro Library Board, with additional contributions of funds from George Brown College of Applied Arts and Technology and of staff time from OISE and the Ontario Department of Education's computer centre. Late in the year, Metrodoc received from the Department a grant of \$23,000 towards the production of the 1971 Directory.

#### Other joint publications

The 1970 Guide to Serials currently received in the Public Libraries of Metropolitan Toronto was published by the Metropolitan Library Board in July. This guide is the first listing of the serial holdings of all the public libraries in the Metro Region. Previous Guides to Serials, published by the Toronto Public Libraries, did not include the five borough libraries.

Compiled, formatted and typeset with the aid of several computers and an automatic typesetting machine, the 1970 *Guide* lists 3,906 periodical titles, with a total of 8,779 holdings.

The Metropolitan Toronto Library Board received a special grant of \$48,000, late in the year, from the Ontario Department of Education to assist with the production of film and languages catalogues for the use of other libraries in the province.

#### THE CENTRAL LIBRARY

Of prime concern were the central collections how they could and should be developed, what their relationship should be with the collections of the city and borough libraries, how they can be put to the widest and best Metropolitan use, what are the implications of their increasing "reference" nature.

The Board appointed Miss Edith Firth as Associate Head of the Central Library to co-ordinate collection building; and a Metropolitan Reference Committee laboured during the year to come to terms with some of the above questions. They gathered a great deal of useful information about the holdings of the various area boards, but it quickly became evident that the time of expert staff, over and beyond what is already available, is required to gather and analyze information on the Metropolitan level and to make any real progress in the direction of co-ordinating collections and services in the complex of systems that go to make up the Public Libraries of Metropolitan Toronto. With the support of the chief librarians, it was agreed that a team of regional co-ordinators must be built up. One such co-ordinator, Mrs. Laura Murray, was appointed in 1970 to head Audio-Visual Services. It is hoped that the 1971 budget will permit several further appointments.

#### Languages Centre moves to Central

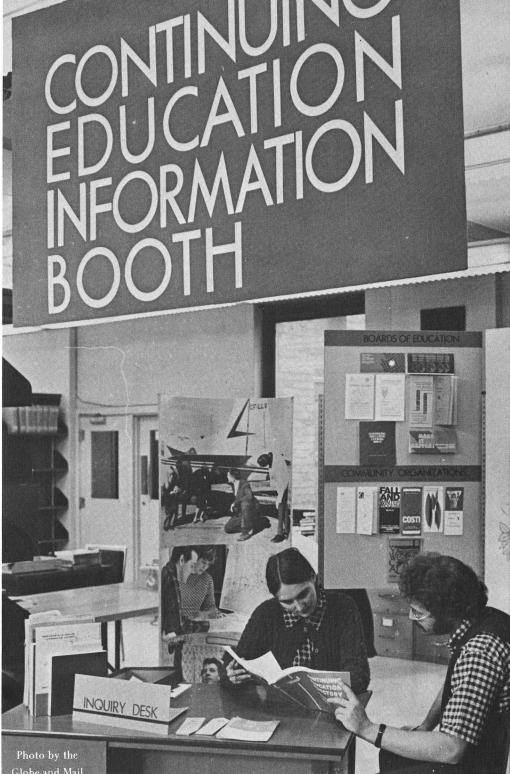
The year began with the official opening on January 2 of the Languages Centre in its new location at 220 College Street. The public responded favourably to the relocation in the Central Library, and even regular patrons of the Parkdale Library, the Centre's previous location, seem now to have accepted as an advantage the proximity to other collections and services of the Central Library. Circulation of books, requests for service, and use of the Audio Room (with facilities doubled) have increased, in some cases to the capacity of present space and staff. The collections now number about 70,000 volumes; subscriptions for 12-national newspapers were placed as an experiment, with such success that additional titles will be subscribed for in 1971. All but one Metropolitan library system are now receiving varying quantities of foreign books from the Languages Centre, either to enrich their own stock or as their only resource. Other libraries are continuing to receive deposits; rentals were doubled in 1971 but it is felt that the charges are still reasonable. The Centre received outstanding gifts from the East German Government and from Macedonia.

- 1. Central Library staff member, Mrs. Joan Kotarski, answering questions in Continuing Education Information Booth.
- 2. Scarborough Public Library featured Continuing Education in the TV kiosk, Cedarbrae Branch.
- 3. Metro Chief Librarians meet regularly with the Regional Director. Left to right: (standing) Bohus Derer, East York; Henry C. Campbell, Toronto; John E. Dutton, North York; (seated) Miss B. D. Hardie, Etobicoke; Miss Loretto McGarry, York; Mr. Parkhill; and Mrs. Helen Peterson, Scarborough.
- 4. Miss Evelyn Thompson, Head of the Central Library (centre) accepts gift of Macedonian books for the Languages Centre.









#### The new Central Library Annex

In May, Science and Technology moved from the Central Library building to much enlarged space in the Odd Fellows Building at 229 College Street; at the same time, the Business Library moved to the same address from the City Hall. Periodicals for both sections are filed together on the middle floor, and to a certain extent this interfiling probably accounts for much heavier use of periodicals in both sections. The Business Library added about 500 circulating books during the year and Science and Technology interfiled circulating and reference books, to the satisfaction of some patrons and displeasure of others. The additional hours of service for the Business Library seem, however, to be universally appreciated.

#### **Expanding services**

The Municipal Reference Library expanded to fill the space vacated by the Business Library and began to fill more adequately the great need for information about urban affairs. Governments of both the City of Toronto and Metropolitan Toronto are placing series of public documents with the Library. Under way is an index of Municipal Board Decisions, in co-operation with the Law Society of Upper Canada Great Library. Completed is an index to the 12 Toronto Scrapbooks; and typed up is a list of Ratepavers and Local Association groups in the Metropolitan area, obtained from the Social Planning Council. Clippings from the Planning Departments have been integrated with the Library's clipping files. It is hoped to place some of these indexes, reports, etc., on microfilm for distribution to other metropolitan libraries.

Social Sciences also expanded, into the former Science and Technology Section, occasioning some hardship to the staff which had to cover double the area. Besides the moves of books, however, author, title, and subject catalogues of all UNESCO materials as well as a subject catalogue of all Social Sciences periodicals were prepared. Much larger areas were allocated to government documents and periodicals, and there was a great increase in the number of books acquired, including out-of-print titles.

#### Getting ready to move

In preparation for their own moves in 1971, the General Information and Bibliographic centres either underwent some changes or maintained a holding action. The former transferred a good deal of vertical file material to Science and Technology and the bulk of its telephone directories to the Business Library. G.I.C. now answers fewer reference questions and more referral and directional ones. Periodicals are the most heavily used resource, and 61 new titles were added during the year; 600 reference books were also added.

The Bibliographic Centre celebrated its tenth birthday in March with some significant increases over both the ten years and last year. In the first year, for example, 8,440 telephone queries were received; in 1970 the total had risen to 32,985. Teletype messages continue to increase-43.4% over last year. The major workload is the maintenance of the union catalogue, with 141,000 cards being filed. Interlibrary loans were affected by the national postal emergency during the summer.

#### Canadiana rooms overcrowded

The Baldwin and Toronto rooms also celebrated their tenth year, in April. The spacious, well-

equipped and comfortable quarters of ten years ago are now shelves stacked to the rafters and aisles piled high with materials; on busy days, patrons are sometimes forced to stand; and work space for staff is minuscule. To celebrate this first decade, the Baldwin Room acquired two items of major importance. Gabriel Sagard-Theodat is, with Champlain, the principal source of non-Jesuit information on Indian life and relations with the French, and a fine copy of his Le grand voyage du pays des Hurons (Paris, 1632) was added to the collection. One of the earliest scenes of Toronto was added to the picture collection, a view of York Harbour, painted by Mrs. Simcoe, wife of Canada's first lieutenant-governor. The Baldwin staff assumed responsibility for cataloguing books, as well as non-book material; the newspaper collection was consolidated in the Toronto Room.

Among generous donors to the collection are: Alderman W. L. Archer, Mr. J. Burtniak, Mr. R. Case, Dominion Cellulose Company of Canada, Mrs. D. Empey, Mr. W.F.G. Godfrey, Mr. R. A. Greenhill, Mr. C. Gutenberg, Mr. and Mrs. B. J. Hamwood, Mr. J. R. Harper, Mrs. F. C. Hood, Mr. C. Kauffman, Mr. J. Langdon, Mr. B. C. Payette, Mr. E. Phelps, Mr. J. I. Rempel, Mr. G. Smith, Mr. H. A. Staples, Mr. H. J. Stowe, and Mr. B. Winter.

#### Theatre and Music

The Theatre Section reports an almost quadrupled book stock since it opened in 1961, as well as greatly expanded holdings of posters, photographs, stage designs, and programmes. The 19th century playbills have been indexed, and 11 important privately-held scrapbooks containing the reviews of Roly Yong (*The Globe and Mail's* film and theatre critic 1934-47) were microfilmed, along







- 1. Moving books from Business and Science & Technology to new Central Library Annex at 229 College Street.
- 2. The periodicals room on second floor of Annex.
- 3. Miss Evelyn Thompson, Head of Central Library (standing centre) and Mrs. Claire Kingston, Head of Business Library (right) supervise moving of catalogue and files.
- 4. Judge S. Tupper Bigelow (left) handing over his famous collection of Sherlockiana to Mr. Parkhill.
- 5. The Directors of the Ontario Regional Library Systems view the Sherlock Holmes exhibit in the Central Library.





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with scrapbooks documenting the work of dancer and teacher Boris Volkoff from 1932-60.

Among rare books acquired were 16th and 17th century court festival books recording the entry of Henry II into Paris (1549) and the Coronation of James II of England (1687), a suite of stage designs by the Bibiena brothers, and George Saunders' *A treatise on theatres* (London, 1790). Over 140 stage designs were acquired for Toronto, Shaw Festival, and Stratford productions, many by gift, and over 2,000 film and theatre production photographs, all Canadian.

In addition to a full programme of plays in the Central Library Theatre, the Board co-sponsored with the James Joyce Society a sixth anniversary programme.

Heather McCallum, the Head of the Theatre Section, received a grant from the Canada Council, which, with further assistance from the National Library and the Metropolitan Toronto Library Board, will permit her during 1971 to conduct a nation-wide survey of theatre resources.

The Music Library recorded increases of 13% in patrons and 6% in use of materials. Both circulating and reference collections of recordings were improved and checking of bibliographies of music reference books completed. The Library sponsored two evening recitals and five noon-hour record recitals; various other musical activities took place in The Nordheimer Room, and two film groups, Cinemathèque and the Toronto Movie Club, used the room regularly.

#### Fine Art cramped for space

The Fine Art staff continued to cope with the common problems of expanding collections and services in inadequate space and with inadequate equipment. Demand continues for home-reading material at a popular level, suggesting inadequacy in the collections of local libraries and indicating the need for an overall policy of co-operation in book selection and acquisition. Philately was turned over to the Section, and all titles recatalogued by the end of the year. Among important acquisitions were the philatelic library of the late Professor Waines, and a complete file of *BNA Topics*, published by the British North America Philatelic Society, from Vol. 1, 1944. Over 4,000 index entries were made in the information files, most of them relating to art and sport in Canada.

Significant gifts in 1970 included 124 volumes, almost a complete set, of the publications of the Mosher Press, a gift of Mrs. W. A. Doremus of Middletown, Pa., and the reference clipping files of A. S. Mathers, well-known Toronto architect who died in 1965.

#### Literature and History

Re-definition of the role of the Literature Section continued with the move into the Central building of the Languages Centre. This resulted in the transfer to the Centre of 12,000 books that had formerly been on loan to Literature.

Collection building went on with particular emphasis on 17th-century English literature; 19thcentury French-Canadian literature; complete works of major American writers; French, German, Italian, and Spanish literatures in the original languages; literatures of the emerging nations; and Gothic fiction to support the Doyle collection. A major addition to this collection was Judge Tupper Bigelow's outstanding library, one of the most distinguished collections of Sherlockiana in the world. The History Section reported much the same activities as the other sections—more reference work for individuals and libraries, more books selected and received, more periodicals and maps processed and used. A further 27 biography scrapbooks, to add to the original 22 volumes already on microfilm, were prepared and indexed for filming. Transfer to the reference collections continued of circulating volumes of which there is no reference copy.

#### Film popularity grows

As a medium of information and recreation, the 16mm film enjoyed an even greater popularity this past year in all the public libraries of Metropolitan Toronto. At Audio-Visual Services, the central film library for Metro, circulation directly to borrowers and to the borough libraries increased by 40%.

Teletype connections with the city and borough libraries have ensured easy access to the central collection for all Metro citizens and requests, averaging 1,000 a month, increased by 35% over last year. The Co-ordinator reports that participation in the two film committees, the Metropolitan AVS Advisory Committee and the provincial Film Committee, has provided very useful contacts, as have her associations with META, ETVO, and OECA.

#### **Displays and Publications**

The Display staff assisted with a continuous change of exhibits in the various display areas of the Central building, and designed leaflets relating to the collections and services of the Library, including one on the Business Library and the Science & Technology Library. Also designed were: First Report 1967-1969 of the Metropolitan Toronto Library Board, Languages in the Public Libraries of Metropolitan Toronto, and a brochure for the Metropolitan Toronto Poetry Festival. Also published during 1970 were four Quarterly Bulletins of Outstanding Acquisitions and 63 acquisitions lists relating to the various sections of the Central Library.

The Library received from *Library World* first prize for the most outstanding publicity material (in Group C, General Publicity) published during 1969.

#### **Photography and Restoration**

The Photography Department reports increases in all phases of photographic work, particularly colour transparencies. Some work continues to be done for the Toronto Public Libraries.

Book Restoration processed over 300 items for the various sections and the Paper Restoration Laboratory continued its programme, with about one-third of its time spent on the Toronto Public Libraries' Osborne Collection. De-acidification equipment was finally installed in the laboratory, and Mr. Willman Spawn, restoration consultant, spent a week with the Library's restoration staff.

#### **TECHNICAL SERVICES**

In Technical Services, considerable time was spent on improving procedures and costing operations, as well as investigating costing procedures of libraries generally. Despite our efforts to keep costs to a minimum, the Toronto Public Library Board gave notice during the year that they would terminate the agreement by which the Metropolitan Toronto Library Board provided cataloguing for their adult non-fiction and foreign language books, as well as maintaining a structure of authority files that provide a complete picture of branch catalogues. Carrying on a cataloguing only service demonstrated that this one aspect of processing can be isolated, although attempts to co-ordinate two streams of ordering had to be abandoned. The Technical Services staff prepared several reports on central processing and investigated MARC (Machine Readable Cataloguing) tapes. The Head, along with a librarian from the Bibliographic Centre, attended an invitational conference on cataloguing standards at the National Library in May.

The Acquisitions Department took back some procedures that had been performed by subject sections, including receipt and distribution of government documents from Social Sciences. About 800 new serial subscriptions were placed. A special effort was made to draw the attention of book selectors to publications from an increasing number of small Canadian publishers.

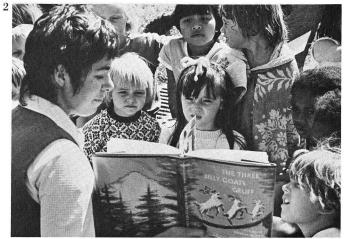
The Gifts and Exchanges Department comes to the end of a ten-year era with the retirement in early 1971 of Miss Margaret Bunting, in charge of the department since it was established by the Toronto Public Library. Looking back, Miss Bunting reflects on the riches that have come to the Library as large "reading families" moved from under ancestral roofs to 20th-century apartments, or an industry donated publications related to its history, or consulates shared their national literatures. Miss Bunting comments, "Perhaps as important a part of the work as receiving gifts, is choking off the same, or tactfully relocating them." If this sounds unappreciative, the ten-year statistics show that Miss Bunting has handled 206,620 gifts and exchanges with 158,079 accepted and 53,785 passed on to other institutions. (Gifts from the Library's own stock account for the difference.) Exchange lists are mailed near and far, with fantastic results. Each of the new Canadian universities would have taken most items from any list. In 1970, other Metropolitan public libraries participated, both giving and taking.

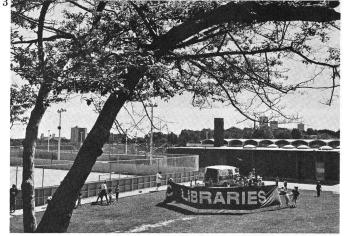
The Order Department continued till June to receive orders they had placed for the Toronto Public Library before the end of 1969, when the Toronto Public Library had set up its own Order Department. The number of titles handled by the Cataloguing Department was up 32.7% over 1969; cataloguing for the Languages Centre and the Toronto Public Library Foreign Literature collection was up 62%. The audio-visual cataloguer edited the film catalogue in preparation for the first cumulated computer-produced catalogue to be issued early in 1971. Films were also catalogued for the Lake Erie and Niagara regional library systems, which are sharing the data base.

I should like to add my thanks to the Chairman's for the devoted work of the Central Library staff, particularly of the Head and Associate Head. I am also grateful for the unfailing support of the Chairman and members of the Metropolitan Toronto Library Board and the co-operation of the area chief librarians and their boards. The help and advice of the other Directors of Regional Library Systems and of the Director of the Provincial Library Service are much appreciated. Finally, I am indebted to the British Council for arranging my two-weeks' tour of new library buildings in England and Scotland.

> John T. Parkhill DIRECTOR









LIBRARIES SERVE THE "INNER CITY"

- 1. Toronto Public Library's Shut-In Service visits a low-rental apartment building.
- 2. Children listen eagerly to story-telling at "Library in the Park" summer project, jointly sponsored by TPL and the Department of Parks and Recreation.
- 3. General view of the portable library in an east end park.
- 4. Information Services Post in the Parliament Street Library House helps people to find the "answers".

#### TORONTO PUBLIC LIBRARY

#### Population: 677,232

Outlets: Administrative headquarters and Library Service Centre; 23 branches, plus Learning Resources Centre and Parliament Street Library House; and 27 deposit libraries in hospitals, homes for the aged and other institutions

Staff: 320 (105 librarians; 133 library assistants, and 82 others) Collections: 774,284 books; 1,965 periodicals (titles); 3,209 records, disks and

audio-tapes; 92,916 pictures and prints; 410 films, video-tapes and slides *Circulation 1970:* Printed materials, 3,859,770; pictures, 16,064; records, 1,942

Expenditures 1970: \$3,821,281

#### HIGHLIGHTS 1970

Several notable extensions of service to the public highlighted the Toronto Public Libraries 1970 year.

The Shut-In Service, which had been planned for some years but shelved for lack of funds, was established in September 1970 and has been enthusiastically received by the public. The service operated Monday to Friday taking books to the homes of those shut in by age or illness. In the few months the service has been in operation, the clientele has grown to over 200 ranging in age from 20 to 96 years and living in all parts of the City of Toronto, from the low-rental housing developments of Regent Park to the wealthy residential areas of Rosedale. Each home is visited on a regular three-week basis.

Extension of library hours has also been welcomed by the public. Wednesday openings have been initiated at the Bloor and Gladstone, Deer Park, George H. Locke and Yorkville branches, and the Deer Park Branch and Learning Resources Centre have been opened on Sunday afternoons.

#### Where to get help?

Two community information services have also been established, at the Parkdale Branch and the Parliament Street Library House, with the co-operation of other community agencies and institutions. The information centres are designed to assist patrons by directing them to various other agencies for help they require, for example, for information regarding housing, citizenship, language courses, social clubs, medical care, legal aid, day care centres, etc. Each information centre maintains a file of community agencies to which inquiries can be directed.

The Public Services Information System, a teletype network linking the Library Interloan Department to six large branches and the Metro Bibliographic Centre, greatly improved service to borrowers in 1970 by reducing the time required for book searches, sometimes from days to minutes. Constant revision and up-dating of collections was carried on, as usual, both for printed and for audio-visual materials. The adult collections were opened to children as well so that they can now choose their own reading level. Another institution, the House of the Good Samaritan, was added to the list of 26 hospitals and institutions already serviced by the Library's Travelling Branch.

#### Reaching out to the people

Co-operation with other community agencies and institutions and the City continued. The "Library in the Park" project, sponsored by the Library and the Department of Parks and Recreation, again took the children's library programme to east end parks during July; the Library, along with several west end community groups, assisted in the establishment and staffing of "The Place", a youth drop-in centre in the Bloor and Gladstone area. Joint meetings were held between the Library Board and the Toronto Board of Education to plan library services to prevent duplication. In co-operation with the Toronto Symphony Orchestra, music workshops for children were held at the Charles R. Sanderson and Bloor and Gladstone branches.

#### The money problem

The Library's major problem was, as in other years, a financial one. Because the Provincial Grant received in 1970 was \$53,000 less than the Library Board expected, the Board ended the year with a deficit which was met by action of City Council.

Despite financial problems, though, a new Library Service Centre, housing departments moved from the Central Library (Acquisitions, Book Processing, Book Repair, the Travelling Branch, the Display Department, Purchasing and Stockrooms, Shipping and Maintenance) was opened in rented quarters in 1970 at 162 Queen's Quay East. Construction began, too, on the new Palmerston Branch, which will open in 1971, the twenty-fourth branch of the Toronto Public Library system.

#### TORONTO PUBLIC LIBRARY BOARD

#### Chairman:

Edward M. Davidson

#### Members:

Alderman William L. Archer, Q.C. Keele S. Gregory Edmund T. Guest, D.D.S. Donald F. McDonald, Q.C. J. Sydney Midanik, Q.C. Mrs. Elsa Scharbach Mrs. Ryrie Smith Hon. Chief Justice Dalton C. Wells

Chief Librarian: Henry C. Campbell

Assistant Chief Librarian and Secretary-Treasurer: Newman F. Mallon

#### EAST YORK PUBLIC LIBRARY

Population: 100,878 Outlets: Main library, 4 branches and 2 deposit libraries Staff: 31 (12 librarians and 19 others) Collections: 154,183 books and bound periodicals; 4,199 records; 225 films, and 10 newspapers Circulation 1970: Books and periodicals, 669,770; records, 9,526, and 16mm films, 2,229

Expenditures 1970: \$528,497

#### **HIGHLIGHTS 1970**

The official opening of the Thorncliffe Branch Library took place on October 5, 1970. In the lower area, this branch has included a Day-care Centre operated by the East York Parks and Recreation Department.

The range of public library services that could be offered was considerably expanded by the interloan of books and photocopies of material from other Metro libraries. Photocopying machines are now available in three East York libraries.

Library-community activities included film nights, carols at Christmas by school groups, illustrated talks, discussion groups and blood donor clinics. The Art Gallery at Leaside Library had a succession of exhibits throughout the vear and the auditorium at the S. Walter Stewart Library was used for community meetings and displays of art work.

EAST YORK PUBLIC LIBRARY BOARD Chairman: I. S. Ridout Members: Miss True Davidson, Mayor Mrs. K. E. Bryant Mrs. Jean Buller Frank N. Comper Fred J. McNamara Mrs. George O. Morgan **Douglas G. Pittet** E. F. Spear Chief Librarian and Secretary-Treasurer: **Bohus Derer** 

#### ETOBICOKE PUBLIC LIBRARY

Population: 275,877

Outlets: Main library, 9 branches, and 2 bookmobiles Staff: 136 (52 librarians, 71 library assistants, and 13 others) Collections: 475,218 books; 4,846 records and tapes; 4,167 pictures and slides; 577 films and filmstrips; and 520 microfilms Circulation 1970: Books, periodicals and pamphlets, 2,211,513; audio-visual materials, 45,585

Expenditures 1970: \$1,819,043

#### **HIGHLIGHTS 1970**

At the end of 1970 a feasibility study was being undertaken for a district li-

brary to serve the northern third of the Borough. Provision of such service has been a major concern of the Library Board for several years and it is hoped that 1971 will see further progress towards its achievement.

Physical facilities of the system were expanded slightly by the move of the Albion Mall shopping centre branch serving the northern area to somewhat larger quarters when the shopping centre itself was enlarged, and by the creation of an arts room at the Brentwood Branch.

Use of all library materials increased. Most dramatically the circulation of non-book materials almost doubled while the circulation of print materials showed a much more modest rise.

The collection at the Richview headquarters has steadily improved in breadth and depth, making possible a better response to community needs for informational material. The library public has also been appreciative of the improved interloan facilities, expedited externally by the Metro teletype and internally by the Etobicoke network.

Co-operation with other community agencies broadened the scope of library activities. Library staff took the initiative in bringing together concerned people to provide more recreational opportunities in the Lakeshore area in the summer. In conjunction with the Parks and Recreation Department, special programmes were developed in the Albion Community Centre-a series of family

films in June and a series of special children's programmes through the summer. Pre-school story hours were inaugurated at two Ontario Housing Projects, and one has continued.

The Library, the Etobicoke Y and the Canadian Mental Health Association co-sponsored a most successful series of four programmes at the Richview Library on "The Changing World of Women".

Other group activities within the library included regular weekly film programmes for senior citizens, continuing programmes for children at all libraries, a successful folk music group, the regular art lecture series sponsored by the Etobicoke Art Group and many single events. Over 50,000 people attended special events in the library and over 150,000 viewed library-borrowed films.

ETOBICOKE PUBLIC LIBRARY BOARD Chairman: T. H. Goudge Members: Alderman R. H. Beddoes M. S. Cooke **Miss Ruth Dean** J. F. Drohan Mrs. L. M. Gordon Mrs. A. C. Heakes C. C. Reid Mrs. W. Shaw Director of Library Service and Secretary-Treasurer: Miss B. D. Hardie

distributed and supporting book material displayed.

We have given cable television companies permission to broadcast our programmes on condition that they arrange for the taping and provide us with a copy of the programme for our video library.

#### Meeting community needs

Among the highlights of the Library's community activities were: Jane Jacobs and Richard Rohmer leading the discussion of "Instant Cities of the Future"; a free-for-all on the Landlord and Tenants Act; Percy Saltzman moderating a talk-in on "Invasion of Privacy-Ontario Student Records"; and the "Careers-on-a-Tangent" series, featuring unusual occupations. Rap Centres for teen-agers were organized at three branches in co-operation with the Y.M.C.A. and the Library helped the Mental Health Council to organize their community information service-Information Scarborough.

The Library assumed the responsibility for processing materials for the Borough's Municipal Resource Centre and acts in an advisory capacity on their material organization and selection.

#### **Major problems**

16

Expansion of our system is not matching the growth of the Borough. Several communities have become very vocal in their demands for library services-but only limited funds are available for expansion programmes.

Our circulation has increased about 49% in the past five years, but our materials budget has remained more or less constant during that period, making it impossible to carry out our acquisition and replacement programmes adequately.

#### SCARBOROUGH PUBLIC LIBRARY BOARD

Chairman:

Dr. T. H. Leith (until Aug.)

C. A. Hammond, Q.C. (from Sept.) Members:

Mayor R. W. White Mrs. P. Blair (appt. August) E. J. Bowles Mrs. H. W. Brown E. J. Canning C. A. Kellow J. P. McLoughlin H. L. Mott Director and Secretary-Treasurer: Mrs. Helen Peterson

#### YORK PUBLIC LIBRARY

#### Population: 142,025

Outlets: Main library, 4 branches, one bookmobile and 2 deposit libraries Staff: 46 (19 librarians and 33 others) Collections: 230,767 books and bound periodicals; 1,585 records; 1,059 pictures; 284 films and filmstrips; 302 periodicals and newspapers (titles) Circulation 1970: Printed materials, 554,145; records, 5,619; films and filmstrips, 2,458

Expenditures 1970: \$622,409

#### **HIGHLIGHTS 1970**

An important part of the Library's achievements in 1970 was in bringing the public library to the community. New projects included:

- Weekly library service to the senior citizens at 101 Humber Boulevard. supplied by the Mount Dennis Branch.
- A monthly film series at the Main Library for a group of Italian housewives learning the language and customs of Canada.
- Participation in the "Weston Showcase" by the Weston Branch to publicize the Library's services in cooperation with other community agencies.

The York Library has agreed to act as resource for public meetings planned by the Social Planning Council to encourage citizen participation in Borough issues.

In November, a weekly programme for pre-schoolers was started at an Ontario Housing Corporation development, at the request of the Community



Watching a puppet show in the new Jane Street Boys' and Girls' Room (York PL).

Relations Officer. This is designed to introduce three-to-five-year-olds to stories, fingerplays, singing games and puppets.

Noon-hour film-discussions, cosponsored by Family Services and the Library, have proved a worthwhile experience for social workers, psychologists, teachers and public health nurses in coping with their common problems.

Books in Italian have been added to most of our libraries and some even in the bookmobile. The Evelyn Gregory Branch reports that circulation of these has more than doubled since more titles were added.

Greatly extended public hours for the libraries and a Shut-in Service for those unable to come to the library themselves are two of the most pressing needs which we hope to be able to meet in the future.

YORK PUBLIC LIBRARY BOARD Chairman: **B.** Morley Members: **Mayor Philip White** Carl W. Caskey C. D. Cuthbert J. M. Havey G. E. James Frank Lambert Mrs. H. Vaughan Mrs. J. Young Chief Librarian and Secretary-Treasurer:

**Miss Loretto McGarry** 







#### THE NEW LOOK IN THE SUBURBS

- 1. Official opening of new Thorncliffe Branch, East York Public Library. Left to Right: Mayor True Davidson, Metro Chairman Campbell, and Alderman John S. Ridout.
- 2. Chief Grey Cloud shows carved Indian masks to children at Scarborough's Bendale Branch.
- 3. Architect's sketch of the new Albert Campbell District Library, Scarborough, to open in summer, 1971.
- 4. North York's newest library, the York Woods Area Branch, opened in March, 1970.



#### METROPOLITAN TORONTO CENTRAL LIBRARY **USE OF MATERIALS**

	1970	1969	1968
BOOKS & FILMS CIRCULATED	$379,\!351$	402,929	413,120
BOOKS CONSULTED	569,370	486,469	423,814
PERIODICALS	161,790	125,512	119,951
CURRENT FILES	51,476	41,123	$27,\!145$
NEWSPAPERS	103,324	77,345	69,486
MICROFILMS	22,169	16,716	11,827
MAPS	8,821	7,266	5,806
MANUSCRIPTS	4,785	4,452	4,280
PICTURES CIRCULATED	58,451	60,033	74,336
PICTURE FILES USED	45,194	46,580	35,377
RECORDS CIRCULATED	38,932	32,764	27,510
RECORDS USED	36,159	23,901	18,050
	1,479,822	1,325,090	1,230,702
READERS	662,290	599,053	602,281
<b>FELEPHONE QUESTIONS</b>	212,129	147,346	109,193
DESK INQUIRIES	186,744	154,093	133,908
TELETYPE INQUIRIES	28,460	14,097	3,806
TELEX TRANSMISSIONS	$3,\!214$	3,358	3,466
INTERLOAN REQUESTS	10,570	$12,\!135$	14,676
from Oct. 1.			

### METROPOLITAN TORONTO LIBRARY BOARD **TECHNICAL SERVICES**

ORDERS	1970	1969
TITLES	30,551	47,612
VOLUMES	41,524	126,177
TITLES CATALOGUED & RECATALOGUED		
BOOKS	54,930	40,309
FILMS, RECORDS and MICROFORMS	917	1,254
TOTAL	55,847	41,563

Note: Order figures now include Languages Centre orders. Order figures for 1969 include 13,355 titles and 84,840 volumes for Toronto Public Library. Cataloguing figures include 7,044 in 1969 and 9,127 in 1970 for Toronto Public Library.

#### PUBLIC LIBRARIES OF METROPOLITAN TORONTO **16MM FILM CIRCULATION**

	1970	1969
AUDIO-VISUAL SERVICES OF		
METROPOLITAN CENTRAL LIBRARY	32,943*	$23,\!872^*$
EAST YORK	2,229	2,052
ETOBICOKE	9,649	9,023
NORTH YORK	23,873	19,866
SCARBOROUGH	11,625	11,663
YORK	$2,\!458$	$2,\!171$
GRAND TOTALS	82,777	68,647

\*Direct over-the-counter service only-does not include service to other Metro Libraries.

#### METROPOLITAN TORONTO CENTRAL LIBRARY COLLECTIONS 1070

Dec. 31 1970	Dec. 31 1969
621,668	570,986
$2,\!600$	$2,\!487$
444,725	417,879
10,097	9,540
44,459	$36,\!568$
78,849	58,683
	<b>1970</b> 621,668 2,600 444,725 10,097 44,459

## Metropolitan Toronto Library Board 1970 Receipts & Expenditures

RECEIPTS		EXPENDITURES	
GENERAL LEGISLATIVE GRANT, PROV. OF ONTARIO	\$ 473,058	CAPITAL OUTLAYS FROM CURRENT FUNDS	\$ 155,281
SERVICES TO TORONTO PUBLIC LIBRARY	58,433	LIBRARY SALARIES LIBRARY MATERIALS	$1,\!614,\!791 \\584,\!419 \\95,\!480$
LIBRARY INCOME, FINES, RENTS, ETC.	82,396	LIBRARY SUPPLIES AND EXPENSES	95,480
METRO LEVY	2,438,910	ADMINISTRATIVE SALARIES ADMINISTRATION SUPPLIES & EXPENSES	$75,349 \\ 135,917$
PRIOR YEAR SURPLUS	80,922	BUILDING OPERATION & MAINTENANCE SALARIES BUILDING OPERATION & MAINTENANCE SUPPLIES & EXPENSES	77,772 294,615
		FRINGE BENEFITS	93,967
EXCESS OF EXPENDITURE OVER REVENUE	64,551	DEBT CHARGES	70,679
	\$3,198,270		\$3,198,270

### **Staff Directory**

#### **CENTRAL LIBRARY**

HEAD Evelyn Thompson ASSOCIATE HEAD Edith Firth ASSISTANT HEADS Mary McMahon, Alan Suddon AUDIO-VISUAL SERVICES Laura Murray BIBLIOGRAPHIC CENTRE & INTERLOAN Carolyn Ross BUSINESS Claire Kingston FINE ART Alan Suddon GENERAL INFORMATION CENTRE Anne Mack HISTORY Michael Pearson LANGUAGES CENTRE Leonard Wertheimer LITERATURE Mary McMahon MANUSCRIPTS AND CANADIANA Susan McGrath MUNICIPAL REFERENCE Joyce Watson MUSIC Marjorie Hale SCIENCE AND TECHNOLOGY Marjorie McLeod SOCIAL SCIENCES Abdus Salam THEATRE Heather McCallum (Glen Hunter, Acting Head, 1971)

#### **TECHNICAL SERVICES**

HEAD Ella Milloy ACQUISITIONS Margaret Gardner CATALOGUING AND RECATALOGUING Catherine Kemeny ORDER Jane Harvey

#### DEPARTMENTS

BUILDINGS AND GROUNDS William Ross CIRCULATION UNIT Catherine Campbell DISPLAY Vita Churchill PHOTOGRAPHIC SERVICES Wallace Bonner

### **Central Library Directory**

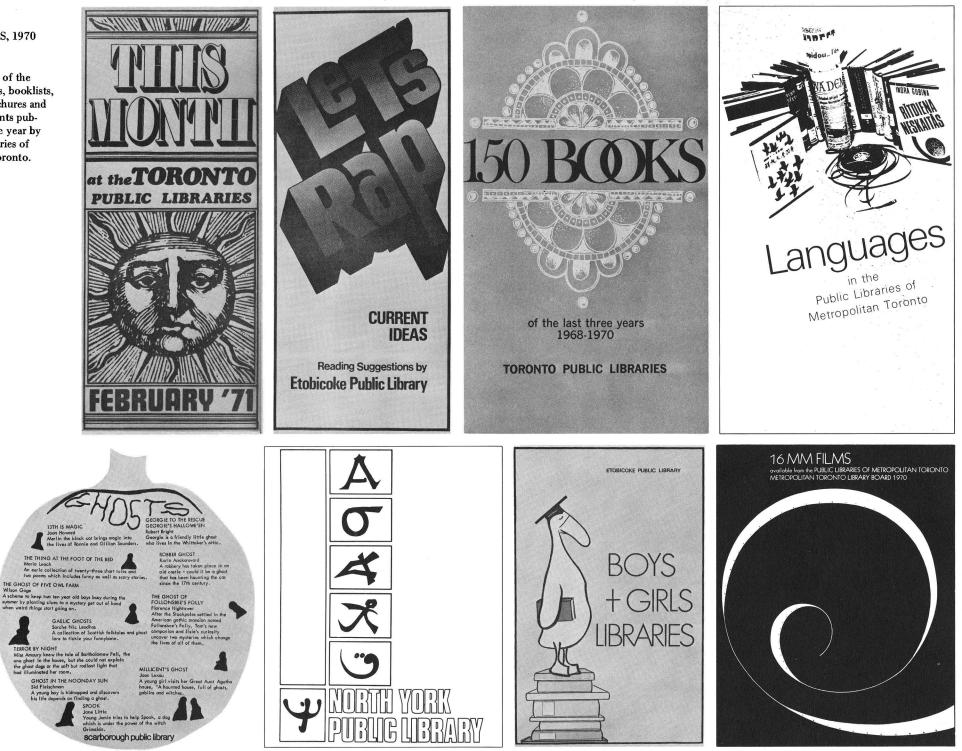
MAIN BUILDING-214 College Street, at St. George. Hours: Mon. to Fri. 9:30 a.m. to 9 p.m., Sat. 9 a.m. to 5 p.m. Sun. 1:30 to 5 p.m., Oct. 15 to Apr. 30. Telex Number: 06-22232 *Phone:* 924-9511 CENTRAL LIBRARY ANNEX-Odd Fellows Building, 229 College Street. Business and Science & Technology. Hours: Same as Main Building. Phones: Business, 929-0118; Science & Technology, 929-0813 AUDIO-VISUAL SERVICES-559 Avenue Road, at St. Clair. Hours: Mon. to Fri. 9 a.m. to 6 p.m. Phone: 962-3901 MUSIC LIBRARY-559 Avenue Road, at St. Clair. Hours: Mon. to Fri. 9:30 a.m. to 9 p.m., Sat. 9 a.m. to 5 p.m. Phone: 921-1811 MUNICIPAL REFERENCE-City Hall, Nathan Phillips Square. Hours: Mon. to Fri. 8:30 a.m. to 8:30 p.m. Phone: 366-6431 BUSINESS OFFICES-10 St. George Street, Open 9 a.m. to 5 p.m. Monday through Friday. Phone: 924-9511

#### SECOND REPORT 1970 Metropolitan Toronto Library Board

Designed by Vita Churchill Printed by Multicolor Printing Limited Photographs by: Ashley and Crippen, Ltd. – page 1 Laddie Burke – page 7 (No. 2) Vita Churchill – cover East York Fire Department – page 17 (No. 1) The Globe and Mail (James Lewcun) – page 7 (No. 1) Ian Kelso of The Mirror – page 17 (No. 2) Roy Nicholls – page 12 Panda/Croydon Associates – page 17 (Nos. 3 and 4) Paul Schwartz – page 16 Eric Trussler – page 4 Wallace Bonner, Metropolitan Central Library photographer – all other pictures



A few examples of the many catalogues, booklists, directories, brochures and calendars of events published during the year by the Public Libraries of Metropolitan Toronto.



## PUBLIC LIBRARIES IN METROPOLITAN TORONTO

