

East York Public Library

Annual Report

1994

Report from the Chair

1994 marked the final year of the Board's three year term and the end of the year brought the retirement of three Board members: John Ridout after 24 years, Hazel Thornton-Lazier after 21 years and Scott Williams after 3 years. The East York Public Library has benefitted greatly from the many years of volunteer service given by these dedicated trustees.

Improvements were made at each of the four branches:

S. Walter Stewart Branch - new front steps and walkway and accessible automatic front doors.

Leaside Branch - installation of a safety evacuation system, construction of an office for the Branch Manager and replacement of external doors.

Thorncliffe Branch - installation of a safety evacuation system, construction of a floor to ceiling wall to create a soundproof Children's Department.

Dawes Road Branch - installation of accessible automatic front doors.

These improvements were in accordance with one of the Library's core values of providing a safe, serviceable and welcoming environment for both staff and public.

In an effort to augment the resources of the Library, the Board initiated a fundraising programme "Honour with Books". This plan offers the public the chance to commemorate a retirement, birthday or anniversary or to provide a memorial tribute by means of a monetary donation to the Library which will be used to purchase a book or other item for the Library's collection.

The Board also gratefully received donations in cash and kind from a number of donors who are acknowledged below. In particular I would like to mention the Canada Trust Friends of the Environment who provided us with funds to purchase public performance videos on environmental subjects, and the Ministry of Culture, Tourismand Recreation for providing funding to enable us to make the Electronic Registry of the Environmental Bill of Rights available to the public.

In April the Board appointed a new CEO, Alice Lorriman, to replace the retiring CEO, Bey Grieve. Mrs. Lorriman has been with the Library for 22 years and worked as a Manager at both the S. Walter Stewart and Leaside Branches before accepting the position of CEO.

Despite downsizing, the Library continued to offer a full range of materials and services in accordance with its Vision 2000 and core values of: Lifelong Learning, the Importance of People, Accountability and Wise Spending, and Welcoming Environment. Circulation reached a record high of 987,923 and at the end of the year there were 49,451 registered users. I would like to express my thanks and appreciation to the Board and staff for their hard work and dedication in making 1994 a very busy and successful year.

Bill Buckingham Chair East York Public Library Board



Leaside Branch solarium garden planted by the Leaside Garden Society in cooperation with East York Parks and Recreation Department.



Alice Lorriman, CEO

Chief Executive Officer's Report

1994 brought the first major upgrade to our automated system. Thanks to funding from the Borough of East York Council we were able to purchase new computer hardware which was installed during the summer. The benefit to the public was immediate with response time improved and an end to sudden "down times". A second enhancement to our On-line Public Access Catalogue was made possible by a grant from the Ministry of Culture, Tourism and Recreation which will enable us to make the catalogues of all the public libraries in Ontario available from any of our branches.

Staff changes continued in 1994. In April, Many Ann. San Juan formerly the Assistant Manager at the S. Walter Stewart Branch took over the position of Branch Manager at the Leaside Branch. Mrs. San Juan has been with the East York Public Library since 1976 and is a velcomed addition to our management team.

In addition to the capital improvements we were pleased to work with the Leaside Garden Society and the East York Parks and Recreation Department to restore the solarium garden at our Leaside Branch. This has proven to be a bright and pleasant highlight in the building. We also appreciated the Leaside Garden Society's help in putting in the new plantings along the front walkway of the Branch.

In the fall the Board reached an agreement with the East York Parks and Recreation Department to donate the land adjacent to the Thorncliffe Branch for construction of a community centre to be attached to the Branch. The project will be funded through the Canada/Ontario Infrastructure programme. Library representatives participated in working group meetings to plan the new community centre slated to open in 1996.

The Library continued to reach out to the community. A cooperative programme with East York's "A Change of Heart" jointly promoted books and videos related to healthier lifestyle. Staff worked in close cooperation with the East York Health Unit with publicizing and promotional displays on several topics during the year. Library staff also participated in Canada Day and East York Day celebrations among other community events. Finally, in October the Science Fiction Festival included the participation of East York Trekkers and science fiction enthusiasts throughout the Borough.

Alice R, Lorriman Chief Executive Officer

Highlights of 1994

Adult Services

Environmental Awareness - We turned green in '94 with the Environmental Bill of Rights now available to the public at S. Walter Stewart Branch and an infusion of environmental videos, all with public performance rights, courtesy of a grant from the Canada Trust Friends of the Environment from the Environment, the East York Advisory Committee on the Environment, and Friends of the Don, East York, lent their expertise in selecting the videos for purchase.

Bookable Video Network - In July '94, East York Public Library was linked via interloan to the extensive bookable video collections of the Metro Toronto Reference Library and the North York Central Library. Further details of this expanded resource for groups and videophiles are available from the S. Walter Stewart Branch.

Accessing the Bestsellers - A '94 innovation sure to please avid readers is the addition of current and annual bestseller lists from The Toronto Star, The Globe and Mail, and Books in Canada to the main menu of the On-line Public Access Catalogue.

Science Fiction Festival - We held an out-ofthis-world salute to Ontario Public Library Week in October, featuring science fiction, with author appearances, visiting Kfingons, booklists, bookmarks, puppet shows, futuristic kids' crafts and contests, and mindbending displays.



Mayor Michael Prue flanked by (l. tor.) Lt. Cmdr. Daryl Watton, librarian Eileen Scidmore, and starship Capt. Paolo Bressan of the U.S.S. Confederation cut the cake at the final Trek Celebration October 27, 1994 at the S. Walter Stewart Branch.



Valentine's Day party at Thorncliffe Branch presented in conjunction with "A Change of Heart", the heart health community programme of East York.

Highlights of 1994

A young fan celebrates Heritage Month with the Panatics Steel Band at the Leaside Branch, February '94.



Young fans celebrate the Science Fiction Festival with futuristic puppets.

Children's Services

1994's "Storm the Castle Keep" was our most successful reading programme yet with the avid participation of hundreds of children throughout 'East York in stories, crafts, films and activities. Other school freak activities were equally well-attended as were class visits and story times for children of all ages. Special presentations, author visits and our own staff-produced puppet plays were especially popular.

Bookfists entitled "Storm the castle keep" and "Out of this world" were prepared by the children's librarians in celebration of the Summer Reading Club and the systemwide Science Fiction Festival in October. "Is anybody out there?", a bookmark for young adult readers, was issued in celebration of Ontario Public Library Week.

The broadening and strengthening of the juvenile reference and research collections has been a direct response to the evergrowing demands of our community and has been much appreciated by children and adults alike.

Children's services staff have been active in the community visiting schools and daycares and participating in local initiatives. And, of course, East York Public Library puppeteers performed at the 1994 Parenting Fair, East York Day and Canada Day celebrations.



Learning how to make paper with the "Science Guys" at the Thorncliffe Branch, April 1994.

Highlights of 1994

Automation and Technical Services

The summer was an especially busy time for the Automation and Technical Services - two major upgrades were done to the computer system. At the end of June the computer hardware was upgraded. The new CPU is much smaller and more powerful. With the new system, East York Public Library will be able to add more terminals in all branches, and keep up to date with changes in technology such as the Toronto FreeNet.

In July the Dynix (library) software was upgraded. There were a number of improvements to the system after this upgrade including the Best Seller list and improved security for patron records with the introduction of Personal Identification Numbers (PINS) for all patrons.

Dial-in Access continued to increase in popularity. 10,771 calls were received in 1994, an increase of more than 5.000 over 1993.



Technical Services' employee Vera Petkovsky prepares materials for the public.



Thank you to our sponsors.

1994 at a Glance

| | 1993 | 1994 |
|--------------------|--------------|-------------|
| Revenue (Audited) | (Unaudited) | (Audited |
| Municipal Tax Levy | \$3,142,664. | \$3,100,000 |
| Provincial Grant | 338,234. | 338,234 |
| Fines | 55,685. | 53,123 |
| Other | 68,781. | 49,391 |
| TOTAL | \$3,605,364. | \$3,540,748 |

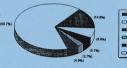


1994 REVENUE (Audited)

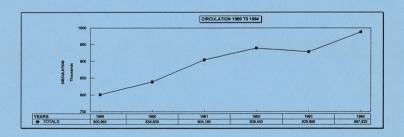
Expenses (Audited)

| Books & Materials | \$534,455. | \$578,192. |
|-----------------------------|--------------|--------------|
| Salaries & Benefits | 2,369,450. | 2,165,501. |
| Utilities, Rent & Insurance | 175,438. | 192,340. |
| Repairs & Maintenance | 95,599. | 102,707. |
| Debentures | 184,881. | 229,134. |
| Other | 245,541. | 272,874. |
| TOTAL | \$3,605,364. | \$3,540,748. |

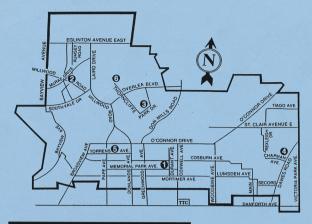








| | 1993 | 1994 | | 1993 | 1994 |
|-----------------------------|---------|---------|----------------------|--------|--------|
| Population | 102,696 | 102,696 | Reference Questions | 54,654 | 54,046 |
| Circulation (All Materials) | 928,686 | 987,923 | Dial-in Access Calls | 5,441 | 10,771 |
| Books & Materials Held | 265,464 | 256,168 | Holds Placed | 26,555 | 27,866 |
| Registration | 47,967 | 49,451 | Program Attendance | 30,740 | 28,361 |





Locations

| 170 Memorial Park Avenue | 396-3975 | 416 Dawes Road | 396-3820 |
|--------------------------|----------|----------------|----------|
| A LEACIDE DRANGH | | | |

 2. LEASIDE BRANCH
 5. TODMORDEN ROOM

 165 McRae Drive
 396-3835
 Pape and Torrens Avenue
 396-3875

 3. THORNCLIFFE BRANCH
 6. ADMINISTRATIVE OFFICES

 48 Thorncliffe Park Drive
 396-3865
 2 Thorncliffe Park Drive, Unit 34
 396-3800

DIAL-IN ACCESS (416) 425-9280

Managers

NANCY CHAVNER
S. Walter Stewart Branch
MARY ANN SAN JUAN
Leaside Branch
PATRICIA GOODFELLOW
Thorncliffe Branch
Dawes Road Branch
CAROL UFFORD
Automation and Technical Services

Cover Photo:

L. Cmdr. Daryl Watton (left) and starship Capt. Paolo Bressan of the U.S.S. Confederation, flank librarian staff Eileen Seidmore (left) and Sheila Teerkott at the October 27, 1994 Science Fiction wrap-up party at the S. Walter Stewart Branch. Courtesy of The East York Observer.

East York Public Library Board

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BEY L. GRIEVE (to March 31st) ALICE R. LORRIMAN Chief Executive Officer and Secretary-Treasurer

