Annual 1990 Report 1990



SCARBOROUGH PUBLIC LIBRARY BOARD

Report from the Chairman

The Library Board continues to work towards providing public library service to developing communities in the City of Scarborough, while, at the same time, maintaining service where the need has been demonstrated. The accomplishments of the Library Board and its staff during 1990 have been many and varied. A few of the highlights of the year are commented on as follows:

Public Service

Scarborough library patrons asked more questions and borrowed more books than ever before: approximately1.0 million information requests and 4.6 million library

materials circulated during the calendar year. McGregor Park Neighbourhood Branch celebrated a public service landmark of thirty years.

Co-operative Programming

Albert Campbell District Library hosted two very wellreceived programmes in connection with provincial and

federal government events. respectively. During Ontario Public Library Week an event was held in co-operation with the Minister of Culture and Communications, the Honourable Rosario Marchese, the Optimist Club of Scarborough and the Canadian National Institute for the Blind, to celebrate the donation of library materials in braille format.

In November, Canada's Literacy Volunteer Awards were presented to thirty-four volunteer

> workers who work one-on-one in our community to



Upper: The Honourable Rosario Marchese, Minister of Culture and Communications, with Peggy Martin from the CNIB and Russ Bastow (right) from the Optimist Club of Scarborough; Lower: Library Board Chairman C. Richard Goldsmith meets with Peggy Martin. Cover: Rhonda Gray reads to her son from one of the library's Touch/See books.
Photo courtesy of CNIB, National Library.



Capital Improvements

A public meeting was held in January to present the design for the new Agincourt District Library. The project went to tender and was awarded in July. The building construction is well underway for completion in the fall of 1991. The balance of the operating funds required for this project have been approved in the 1991 Library Board budget. The basic design for the Goldhawk Neighbourhood Branch Library and Field House was completed and the contract to design the Highland Creek Neighbourhood Branch was awarded.

Upper Left: The Minister of Culture and Communications reads to a room full of children from a donated Touch/See book; Upper Right: Vice President Chan, of the Hongkong Bank of Canada, and Councillor Shaw enjoy one of the many books on Asian culture donated to the library by the bank.

> located throughout the library system. Interlibrary loan arrangements made the collections of other libraries accessible to Scarborough residents as well. Please ask for assistance if the material vou require is not in your local branch. The Library Board welcomes your suggestions and comments.

C. Richard Goldsmith, C.A., Chairman, Scarborough Public Library Board.



Lower Left: Agincourt District Library under construction; Lower Right: Library Board members and City Councillors at the groundbreaking, from left to right: Doug Mahood, Sidney Allinson, Elske Bosma, Ahmed Bhalloo, Sherene Shaw, Ron Watson and Bas Balkissoon



Report from the Chief Executive Officer

The diverse community of the City of Scarborough made record use of the services provided by the City of Scarborough Public Library Board. The 269,051 residents with current library cards made 3.798.342 visits to the eighteen libraries and bookmobile borrowing 4,638,769 items and asking 1,036,346 questions. The users of the services represent a wide range of differences in opinions, values, language and cultural and ethnic backgrounds. In 1990, there were many changes taking place in the City that had an impact on the delivery of library



Chief Executive Officer Peter Bassnett (right), Board Vice Chairman Ahmed Bhalloo (left) and Councillor Lorenzo Berardinetti, planted a tree at McGregor Park Branch to commemorate AIDS Awareness Week.

services: the most compelling influence being the continuing change in the ethnocultural demographics. The multilingual collection now totals some 70,000 items in over thirty languages with 539,321 items borrowed during the year. The languages in most demand were Chinese, Hindi and Italian and material in three new languages was added. Persian. Tamil and Turkish. There were 705 multicultural programmes attended by 22,053 people. These events included special programmes for newcomers, English as a second language, citizenship classes and film and video shows. The staff have developed and finalized a Chinese language bibliographic control system which can produce data in Chinese and Roman characters and print parallel listings of both. In recognition of the Library Board staff's experience in the field of multiculturalism, the Ministry of Culture and Communications requested that the Board administer a project to develop a multicultural training manual: the purpose of the manual being to guide other public libraries of Ontario in developing their multicultural services. The year saw major progress in the upgrading of the hardware and the software of

the computer system that supports the operations of the branch libraries. The Geac 9000 system, which to date has supported the control and circulation of materials from the branches, will allow for a public access catalogue. This will enable anybody to browse through the total collection, using a terminal, at any branch and, in the future, from their home or office.

assuming they have the appropriate equipment. The Library Board discs, 948 framed prints, 6,224 microforms, 1,106 toys, 58 computer software and 1,062 periodical titles. In addition there are reports and pamphlets from government and corporations numbering in the tens of thousands. There are accessible, on-line, hundreds of data bases located throughout North America and Europe. To manage and control the

control the activities and resources there are 480 staff, both full and part-time, who

Above Right: Jean Francis of

the Doll Hospital was just one

programmes and exhibits for

Clown shows children aged 3

to 10 just how much pucker

of the many who provided

the patrons of the library.

Top Centre: Doobie the



Above Left: Story-teller Celia Lottridge was a favourite among children and adults alike.

Right: 2,490 programmes were offered to the children of Scarborough in 1990 and more than 56,800 attended.

they will need to make balloon animals.

competently carry out the millions of tasks that are necessary in a year in delivering a library service to a population of some 500,000

Peter J. Bassnett, Chief Executive Officer and Secretary Treasurer, City of Scarborough Public Library Board.

citizens.

met the majority of the short term goals and objectives set for 1990. To support these goals and objectives the resources grew to 1,082,313 hardcover books, 254,119 paperback books, 6,284 films and videocassettes, 133,454 records, cassettes and compact

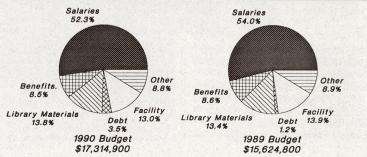
BUDGET			
Expenditures	1990	1989	
Administrative Support & Board Services	\$ 4,043,500	\$ 4,044,900	
Public Services			
Service Development & Promotion Division	1,070,900	727,600	
Southeastern Division	3,680,900	3,413,700	
Southwestern Division	4,793,800	4,239,200	
Northern Division	3,725,800	3,199,400	
	\$ 17,314,900	\$15,624,800	
Revenue	1990	1989	
City Grant	\$ 15,275,400	\$13,577,300	
Provincial Grants	1,237,000	1,190,000	
Levied Charges	235,000	228,000	
Recoverables	287,500	262,500	
Surplus	280,000	367,000	

STATISTICS

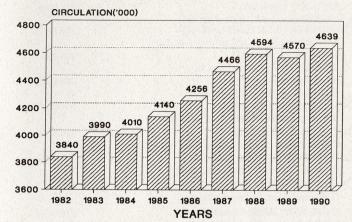
\$ 17,314,900 \$15,624,800

	1990	1989
Items Borrowed	4,638,769	4,570,055
Questions	1,036,346	1,023,526
Programmes Held	3,934	4,580
Items in Collection	1,484,506	1,413,857

COMPARISON OF 1990 BUDGET TO 1989 BUDGET



SCARBOROUGH PUBLIC LIBRARY BOARD CIRCULATION OF MATERIALS



More extensive reports and statistical figures are available in the Annual Review 1990 which is available for perusal at all branch libraries of the City of Scarborough Public Library Board.

MEMBERS OF THE BOARD 1990

C. Richard Goldsmith, C.A.,

Chairman

Ahmed H. Bhalloo,

Vice Chairman

Sidney Allinson

Bas Balkissoon, Councillor

Lorenzo Berardinetti, Councillor

Julie Boisselle

Elske Bosma

Sherene Shaw, Councillor

Ron Watson, Councillor

EXECUTIVE

Peter J. Bassnett,

Chief Executive Officer & Secretary Treasurer

Ann Eddie,

Trevor W. Houghting,

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Tioroi W. Houghting,

Deputy Chief Executive Officer

Director, Financial Services

Jill Garrard,

Director, Personnel Services

The City of Scarborough Public Library	ies
ALBERT CAMPBELL	
DISTRICT LIBRARY	396-8890
496 Birchmount Rd. (at Danforth Rd.) CEDARBRAE DISTRICT LIBRARY	207 0050
545 Markham Rd. (s. of Lawrence Ave. E.)	396-8850
AGINCOURT BRANCH	207 9042
Agincourt Mall, Sheppard Ave. E.	396-8943
BENDALE BRANCH	206 9010
, 1515 Danforth Rd. (at McCowan Rd.)	396-8910
BRIDLEWOOD BRANCH	396-8960
Bridlewood Mall, Warden Ave. (at Finch Ave.)	390-8900
& CLIFFCREST BRANCH	396-8916
Cliffcrest Plaza, Kingston Rd. (at McCowan Rd.)	390-8910
& EGLINTON SQUARE BRANCH	396-8920
Eglinton Square Mall, Eglinton Ave. E.	370 0720
& GUILDWOOD BRANCH	396-8872
Guildwood Plaza, Guildwood Pkwy.	370-0072
HIGHLAND CREEK BRANCH	396-8876
277 Old Kingston Rd. (at Watson St.)	370 0070
& KENNEDY/EGLINTON BRANCH	396-8924
2380 Eglinton Ave. E., (at Kennedy Rd.)	570 072.
& MALVERN COMMUNITY BRANCH	396-8969
30 Sewells Rd. (east of Neilson Rd.)	
& MARYVALE BRANCH	396-8931
Parkway Plaza, Ellesmere Rd.	
(at Victoria Pk. Ave.)	
5. McGREGOR PARK BRANCH	396-8935
2219 Lawrence Ave. E. (east of Birchmount Rd.)	
& MORNINGSIDE BRANCH	396-8881
Morningside Mall (at Kingston Rd.)	
& PORT UNION BRANCH	396-8885
5450 Lawrence Ave. E. (at Charlottetown Blvd.)	370-0003
& STEELES BRANCH	396-8975
Bamburgh Gardens Shopping Centre	390-6973
375 Bamburgh Circle (at Warden Ave.)	
5. TAYLOR MEMORIAL BRANCH	396-8939
1440 Kingston Rd. (at Warden Ave.)	370 0737
₹ WOODSIDE SQUARE BRANCH	206 9070
Woodside Square Mall, Finch Ave.	396-8979
(at McCowan Rd.)	
ADMINISTRATION CENTRE	396-8800
1076 Ellesmere Rd. (at Midland Ave.)	
Access to persons who are physically disabled including elevators (where necessary) and washrooms	