

## From the Chairman Sandy Douglas

1996 was an exciting year to serve as Chairman of the Scarborough Public Library Board: circulation and use of public library service continued to rise dramatically, new technologies were introduced to enhance and expand the range of services, and the City of Scarborough celebrated its Bicentennial.

In keeping with the Library Board's mission, the Bicentennial theme presented the opportunity to provide our customers with information about life in early Scarborough; programs and exhibits focused on the people and cultures who comprise our City. One notable program, *Memories of Scarborough*, invited members of the community to submit written memoirs about their childhood. The collection of notes provides fascinating insights into the lives of 25 people who grew up in Scarborough, and whose personal histories date as far back as the Great Depression.

Demand for library services continued to grow in 1996, while revenues from provincial government grants were drastically reduced. Annual use figures increased by more than 10%, and library staff are to be commended on meeting the demands of increased use, while continuing to find innovative ways to provide excellent service to the residents of Scarborough.

In February, the Library Board launched its first Internet web-site on a server at Scarborough Campus of the University of Toronto. The homepage presents basic information about library services in Scarborough and gives users the opportunity to offer feedback about the future development of information services and resources in our libraries.

In response to City Council's decision to construct the City component of the Scarborough Community Complex as a 1996 Capital project, the Library Board, following considerable debate and discussion with staff and City officials, elected to move the construction of the library forward to 1997 in its Capital Plan. The decision was subject to Council approving repayment of the project's cost as part of the Board's pooling debt. The actual opening of the Library Board's 20th library will be conditional on the current budget review at the time construction is completed.

Even as we prepared for the future, budget restraints saw the Board having to end one of Scarborough's most valued services - the bookmobile. In the early days of public library

THE  
SCARBOROUGH  
PUBLIC LIBRARY  
BOARD

1996

# Annual Report



service in Scarborough a fleet of bookmobiles served the new subdivisions throughout the city. In later years, with the development of more branches, the bookmobile's role changed. Regrettably, provincial funding cuts of more than 1/4 million dollars resulted in the loss of this service.

As the year closed, it became increasingly evident that the controversial legislation on the governance and funding of library boards, introduced by the Province would result in many more challenges. In conjunction with the proposed changes to the infrastructure of the City of Scarborough and Metropolitan Toronto, the Library Board's ability to continue to provide our current level of service may be in jeopardy. To ensure the future of public library services, alternate sources of funding and revenue from corporate and private benefactors will be explored in the months to come.

I have no doubt that the coming years will provide many new challenges for public libraries in Ontario. However, with the support of the Library Board's valued customers and caring, dedicated staff, we will continue to provide dynamic, responsive, and efficient library service into the next millenium.



## From the Chief Executive Officer Ann Eddie

In 1996 the Scarborough Public Library Board celebrated the City of Scarborough's Bicentennial with programs, exhibits and displays focussing on local heritage. The Library Board is grateful for its partnership with community organiza-

tions such as the Scarborough Historical Society, the Ontario Multicultural History Society, the Scarborough Arts Council and the Scarborough Historical Museum.

Even with more revenue from increased fees and fines, the Library Board's operating budget declined by 1.8% from the prior year, resulting in a reduction in the funds available for providing library services from \$36.51 to \$35.54 per Scarborough resident. Nevertheless, overall use of the library system continued to surpass that of previous years. The number of registered customers increased by over five percent to 332,000 residents and circulation also increased by five percent to 6.4 million.

In fact use of library services and resources continued to rise in almost all areas. In addition to recreational use, children, students and adults used their public libraries to support life-long learning. Reference questions rose by almost ten percent to 1.3 million and materials used in the libraries increased over eight percent to 2.6 million. The Library Board provided service from nineteen locations, and 313 home readers and fifteen residential institutions received regular

deliveries of print and video materials, and talking books. In addition to English and French, library materials were made available in twenty-four languages. Unfortunately, even in light of the community's high demand for library services the bookmobile service was eliminated as of May 1st, as the Library Board dealt with the effects of the \$263,000 reduction in Provincial funding.

FestivalExtra, the City of Scarborough's first annual film festival, was co-sponsored and promoted by the Library Board. This successful series of four award-winning films was sponsored by STUDIOASIS. An audience of nearly 800 residents was treated to introductions by the film makers and producers, and filmgoers with series tickets met celebrities after each presentation.

1996 was also a year of preparing the ground work for

achievements that will be acknowledged in years to come. Construction was started on the Scarborough Community Complex. This development will include Scarborough's twentieth public library, a community recreation centre and the Chinese Cultural Centre. With the introduction of CD-ROMs to the circulating collections in the district libraries, customers were provided with a new format of library material. Extensive research by library staff resulted in the Library Board's decision to have Data Research Associates, Inc. supply the new automated bibliographic system, and combined with new electronic databases, a whole new dimension of library

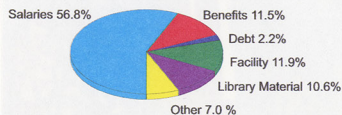


Barbara Bondar, author of *On The Shuttle*, and sister of Canadian astronaut Roberta Bondar, shows interested library goers a model of the space craft during her slide presentation at Goldhawk Park Branch Library.

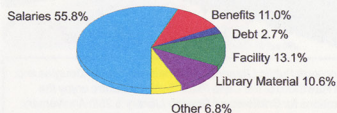


## Budget

1995



1996

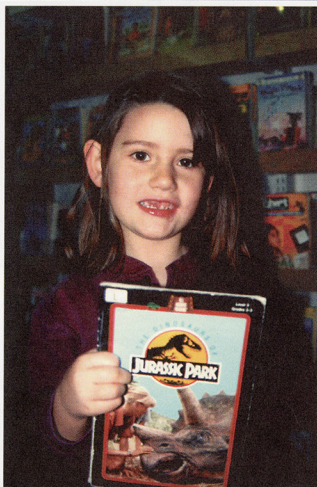
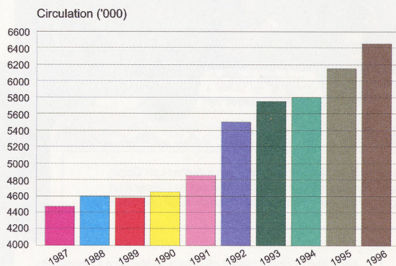


## OPERATING BUDGET

	1995	1996
<b>EXPENDITURES:</b>		
Board & Administrative Services	\$ 1,907,400	\$ 1,826,400
Bibliographic Information Systems	2,076,700	2,086,100
<b>Public Services:</b>		
Service Development & Promotion	991,700	863,000
Southern	8,708,100	8,429,000
Northern	5,684,400	5,700,500
Capital Debt	420,000	530,000
<b>Total</b>	<b>\$19,788,300</b>	<b>\$19,435,000</b>
<b>REVENUES:</b>		
City Grant	\$17,576,300	\$17,514,000
Provincial Grant	1,313,000	1,050,000
Levied Charges	370,000	410,000
Recoverables	140,000	140,000
Carry-over	389,000	321,000
<b>Total</b>	<b>\$19,788,300</b>	<b>\$19,435,000</b>

## Circulation of Materials

### CIRCULATION OF MATERIALS



Books and materials of all kinds are available for every age group at your Scarborough public libraries, and are offered in many languages.



### Members of the Library Board 1996

*Top row, left to right:* Robert Huisman, Dr. Ron Chopowick, Councillor Sherene Shaw, Chairman Sandy Douglas, Councillor Fred Johnson; *Bottom row, left to right:* Vice Chairman and Councillor Ron Moeser, Drucilla Travnick, Councillor Ron Watson, Anne Termaten.

### Members of the Executive 1996

Ann Eddie	Chief Executive Officer & Secretary Treasurer
David Reddin	Deputy Chief Executive Officer
Trevor Houghting	Director, Financial Services
Merv Johnston	Director, Personnel Services
(January - May)	
Dan Keon	Director, Personnel Services
(August - December)	



Scarborough Public Library Board Chairman Sandy Douglas and Eileen Hawthorn of the Cana Place Senior's Centre enjoy the celebrations for **Bridlewood Branch Library's 25th Anniversary**.



Janet Perrin and son Dennis enjoy a book as they await one of Scarborough Public Library Board's March Break programs which attracts hundreds of young attendees each year.



Councillor Paul Mushinski, Children's Author Lyn Cook, Councillor Ron Watson and Chief Executive Officer Ann Eddie cut the cake for **Bendale Branch's 35th Anniversary**.



MPP Alvin Curling meets members of **Malvern Community Library's** English As A Second Language program.



service will be available as advanced features and enhanced customer options are introduced.

The mission of the Library Board is "to enrich the quality of life in the City of Scarborough by making freely available public library service which is as comprehensive and efficient as possible." Notwithstanding the diminishing financial support and many uncertainties created by new legislation introduced by the Province, the continuing initiative and diligence of all library staff has allowed the Library Board to fulfill their goals.



*In celebration of Scarborough's Bicentennial, members of the popular Summer Reading Club learn about the City's history with the help of volunteers from the Scarborough Historical Museum.*

*Chief Executive Officer Ann Eddie and City of Scarborough Mayor Frank Faubert chat with Cam Haynes of the Toronto International Film Festival at FestivalExtra, Scarborough's Film Festival.*



*Readers of all ages enjoy the friendly atmosphere of the children's areas at Scarborough Public Libraries.*





Chief Executive Officer Ann Eddie and Jim Brown, Scarborough West MPP, explore **Albert Campbell District Library's** newest collection of circulating CD-ROMs.



Some of the contributors to the Memories of Scarborough with Councillor and Library Board member Ron Watson and Librarian James Boyle. Left to right: Pat Ryan, Hugh Coleman, Frank Facella, Councillor Ron Watson, James Boyle, Isabelle Adlam, Olive N. Jones and Doris Libby.

## City of Scarborough Public Libraries

♿	AGINCOURT DISTRICT LIBRARY 155 Bonis Ave. (n. of Agincourt Mall) TTY	396-8943 396-8953	♿	MALVERN COMMUNITY LIBRARY 30 Sewells Rd. (east of Neilson Rd.)	396-8969
	ALBERT CAMPBELL DISTRICT LIBRARY DISTRICT LIBRARY 496 Birchmount Rd. (at Danforth Rd.)	396-8890	♿	MARYVALE BRANCH Parkway Plaza, 85 Ellesmere Rd. (at Victoria Pk. Ave.)	396-8931
♿	CEDARBRAE DISTRICT LIBRARY 545 Markham Rd. (s. of Lawrence Ave. E.)	396-8850	♿	McGREGOR PARK BRANCH 2219 Lawrence Ave. E. (east of Birchmount Rd.)	396-8935
	BENDALE BRANCH 1515 Danforth Rd. (at McCowan Rd.)	396-8910	♿	MORNINGSIDE BRANCH Morningside Mall 255 Morningside Ave. (at Kingston Rd.)	396-8881
♿	BRIDLEWOOD BRANCH Bridlewood Mall 2900 Warden Ave. (at Finch Ave.)	396-8960	♿	PORT UNION BRANCH 5450 Lawrence Ave. E. (at Charlottetown Blvd.)	396-8885
♿	CLIFFCREST BRANCH Cliffcrest Plaza, 2977 Kingston Rd. (at McCowan Rd.)	396-8916	♿	STEELES BRANCH Bamburgh Gardens Shopping Centre 375 Bamburgh Circle (at Warden Ave.)	396-8975
♿	EGLINTON SQUARE BRANCH Eglinton Square Mall, 126 The Market Court Eglinton Ave. E. (at Victoria Park Ave.)	396-8920	♿	TAYLOR MEMORIAL BRANCH 1440 Kingston Rd. (at Warden Ave.)	396-8939
♿	GOLDHAWK PARK BRANCH 295 Alton Towers Circle (at Goldhawk Park)	396-8964	♿	WOODSIDE SQUARE BRANCH Woodside Square Mall, 1571 Sandhurst Circle Finch Ave. (at McCowan Rd.)	396-8979
♿	GUILDWOOD BRANCH Guildwood Plaza, 123 Guildwood Pkwy. (at Livingston Rd.)	396-8872		ADMINISTRATION CENTRE 1076 Ellesmere Rd. (at Midland)	396-8800
♿	HIGHLAND CREEK BRANCH 3550 Ellesmere Rd. (at Morrish Rd.)	396-8876		MAXWELL Dial-In Access CNS Renewals Outreach Services	396-3748 396-3568 396-8834
♿	KENNEDY/EGLINTON BRANCH Liberty Square Shopping Plaza, 2380 Eglinton Ave. E. (at Kennedy Rd.)	396-8924	♿	Access and washrooms available for persons who are physically disabled.	