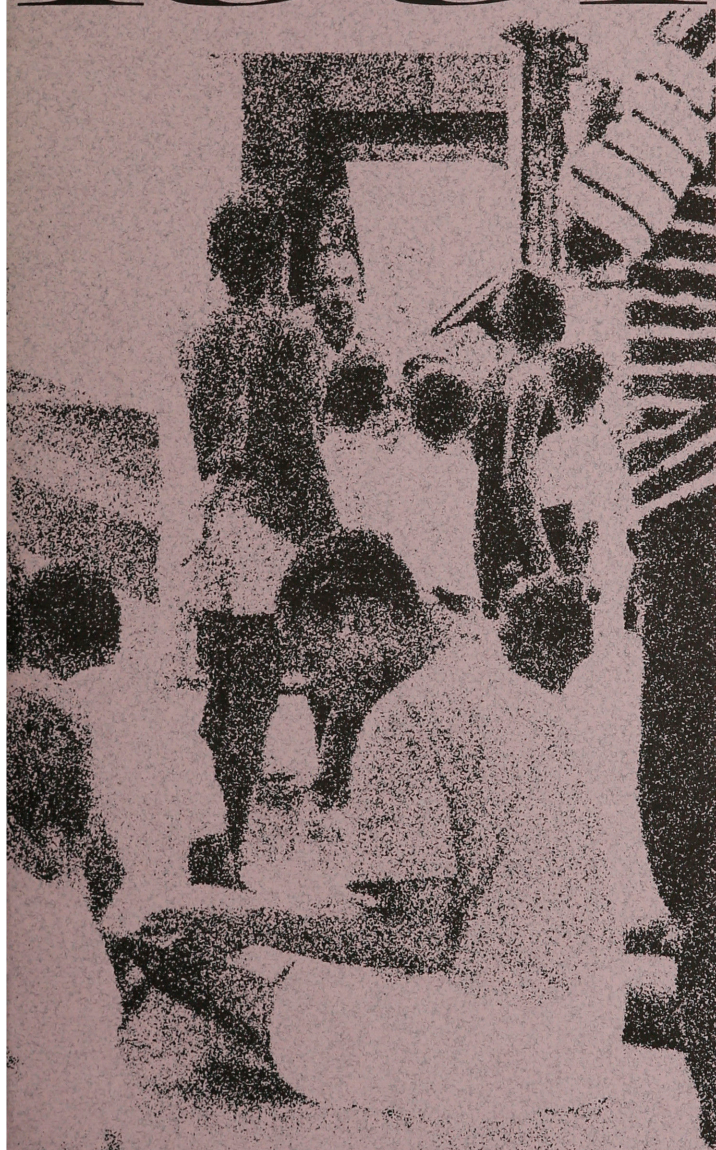
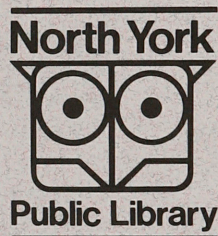


1991



ANNUAL REPORT



NORTH YORK PUBLIC LIBRARY ANNUAL REPORT 1991

Library Board

Chair	Councillor Barry Burton
Vice Chair	Linda Abrams
Members	Lindley Massiah Councillor Jim McGuffin Kerle Palin Stephnie Payne Berenice Pepe Harold Randall Councillor Judy Sgro Nighat Sukhera Jack Wigham Lorraine Williams Susan Yates

Executive Staff

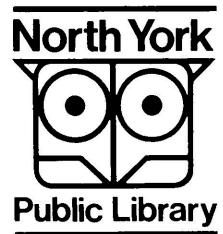
Josephine Bryant
Chief Executive Officer

Linda Mackenzie
Director Public Services
Deputy Chief Executive Officer

Gordon Thomson
Director Public Services
Deputy Chief Executive Officer

Sid Mowder
Director Administrative Services

Jock Bryce
Director Human Resources



COVER NYPL Bookmobiles served more than 25
PHOTO: stops weekly in 1991, including the
popular Brahm's Avenue location, shown
here during a storytime outreach program
held in conjunction with Read Canada.

From the Board Chair

We will all remember 1991 as a year of considerable challenge and change for the North York Public Library. The challenges came in the form of increasing budgetary pressures, demands for more services, questions around the governance of public libraries, a City-mandated study to review and reduce duplication in administrative services, and protracted labour negotiations in a period of uncertainty.

The Board responded. We met the City's budget targets by imposing limits on spending. And we took the first steps to reassess and realign services and staffing levels so that they meet the financial constraints dictated by the 1990s.

Throughout this period, our staff responded with their usual dedication to quality public service and to the challenge of an increase in circulation from 4.9 million in 1990 to 5.3 million this year.

I thank our outgoing Board members. They have served tirelessly for three years, some for much longer. Lorraine Williams, Jim McGuffin and the late Jack Wigham deserve special mention for their many years of guidance.

In 1992, let us once again show the people of North York that the Library is here for them.



Councillor Barry Burton
Chair, North York Public Library Board



Councillor Barry Burton

From the Chief Executive Officer

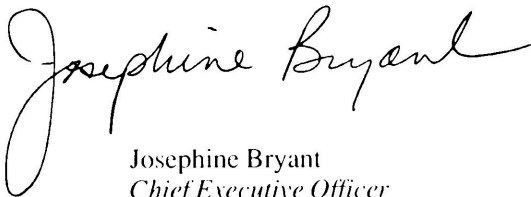
We take pride in the quality of our public service, the size, range and quality of our collection, new and innovative programs and a library system that continually evolves to meet the needs of our diverse community. But creating a place that people love to use is our greatest achievement.

For me then, there was no single accomplishment in 1991 more gratifying than to see total system circulation exceed 5 million for the first time in our 41-year history.

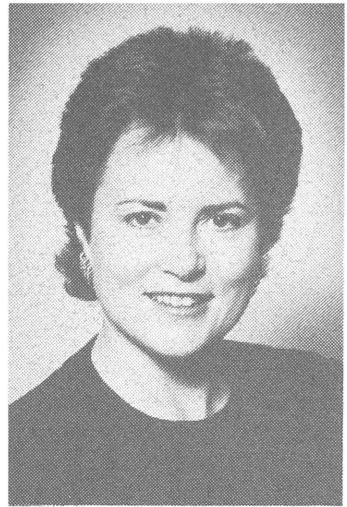
In spite of budgetary restraints that affected us all, we responded admirably to this increased usage. Staff continued to demonstrate their commitment to providing first-class library expertise. The Library Board again balanced the best service possible against available resources. And despite many external pressures, City Council upheld its faith and support in a public library system that is hailed across Canada as a leader in the field.

This year we also welcomed the first ventures of the Friends of the Library, a volunteer group that has enhanced our special events package and raised money for programs and services we could not otherwise offer.

I thank you all – staff, the Board, City Council, Friends and friends alike.



Josephine Bryant
Chief Executive Officer



Josephine Bryant

1991 in Review

The Chief Executive Officer's Annual Report to the Board outlined 30 pages of accomplishments in 1991. Here are some of the highlights:

Increased Usage

- Overall circulation exceeded 5.3 million items.
- Circulation increases from 1990 to 1991 exceeded 10% in a number of regions, including a 20% increase in York Woods region.
- Now in its fifth year of operation, Central Library circulated more than 1.2 million items and processed 60,000 Quick Telephone Information calls.
- More than 16,000 children used the Children's Computer Centre at Central Library.
- The Bookable Video Collection of educational and instructional videos, also in its second year, circulated 75,000 items.
- LINK Community Information and Referral Service responded to a 30% increase in usage.
- The Interlibrary Loan Unit's 98% fill rate was the highest in Metropolitan Toronto.
- The Summer Reading Club registered more than 3,000 children to continue its tradition of encouraging learning and reading fun during summer school closures.

Services

- Youth Advisory Groups of enthusiastic young adults met regularly at Central Library and all Regional Branches to provide input into the selection of young adult material and programs.
- With the aid of grants from the Ministry of Culture & Communications, disabled washrooms, automatic doors and other accessibility features were added to four more sites, raising the number of completely accessible branches to 12.

*Four more branches were made
fully accessible.*



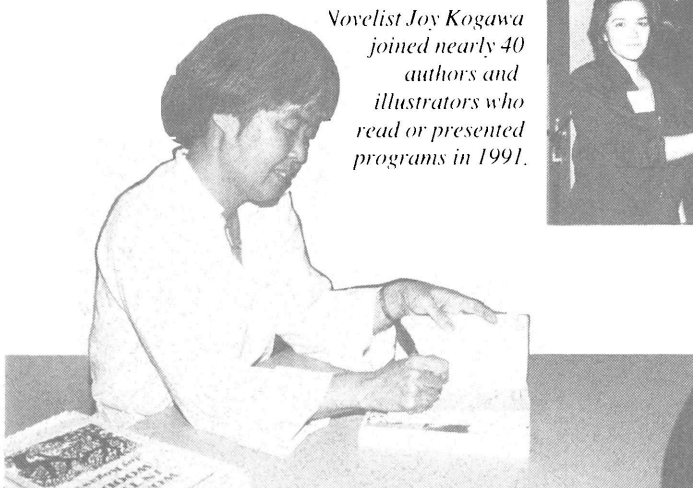
- Don Mills Regional Branch introduced a CD-ROM software copying service that allows patrons to copy any of 10,000 public domain software programs onto their own diskettes in minutes.
- Downsview Regional Branch joined Fairview, Bathurst Heights and York Woods Regional Branches and Central Library in offering seasonal Sunday service.

Special Programs

- These authors/poets/writers read at North York libraries: Jeannette Armstrong, David Ayer, Marie Annharte Baker, Austin Clarke, Helen Forrester, Jerry Goodis, Linda Granfield, Peter Jailall, Rita Joe, Sue Johanson, M.T. Kelly, Roy Kiyooka, Joy Kogawa, Lee Maracle, Fiona McCall, Janis Rapoport, Jerry Shikatani, Harold Troper and M.G. Vassanji.
- These children's authors/illustrators read or conducted programs: Jean Booker, Beatrice Culleton, Sally Davies, Janet Foster, Rachna Gilmore, Camilla Gryski, Bernice Thurman Hunter, Etta Kaner, Claire MacKay, Sylvia McNicoll, Paul Morin, Sharon Siamon, Lola Sneyd, Kathy Stinson, Mark Thurmon, Rhea Tregedor, Ian Wallace, Frieda Wishinsky and Werner Zimmermann.
- In conjunction with the Library User of the Year contest, NYPL was selected to host the launch of Public Library Week with the Minister of Culture & Communications.
- All locations embarked on a fine paper recycling program.
- Library staff raised more than \$22,000 toward the City of North York's United Way campaign.

Coming in 1992 . . .

- Construction of the new Bathurst Heights Regional Branch began on July 11. Completion is expected in early fall, 1992.



Novelist Joy Kogawa joined nearly 40 authors and illustrators who read or presented programs in 1991.



Josefina de los Reyes received the Library User of the Year Award from Culture & Communications Minister Karen Haslam and Mayor Mel Lastman.

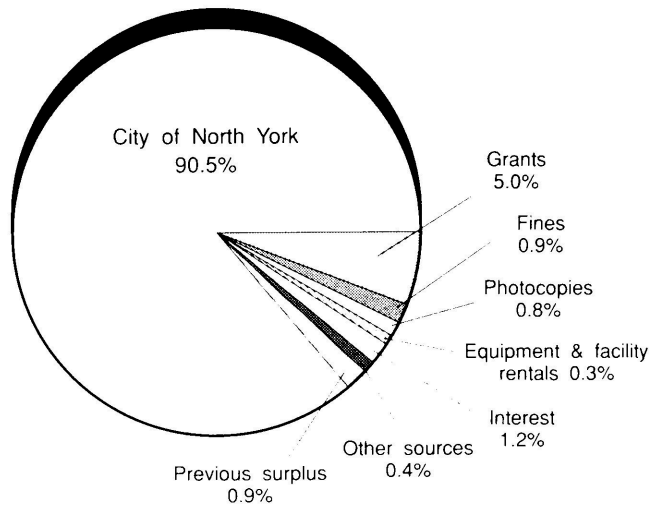
Financial and Circulation Highlights

The Board's money came from:

City of North York	\$31,816,096
Grants	1,751,558
Fines	300,090
Photocopies	269,452
Equipment & facility rentals	125,236
Interest	406,158
Other sources	159,448
Previous surplus	323,564

Total revenues, 1991: \$ 35,151,602

1990: \$ 33,778,160

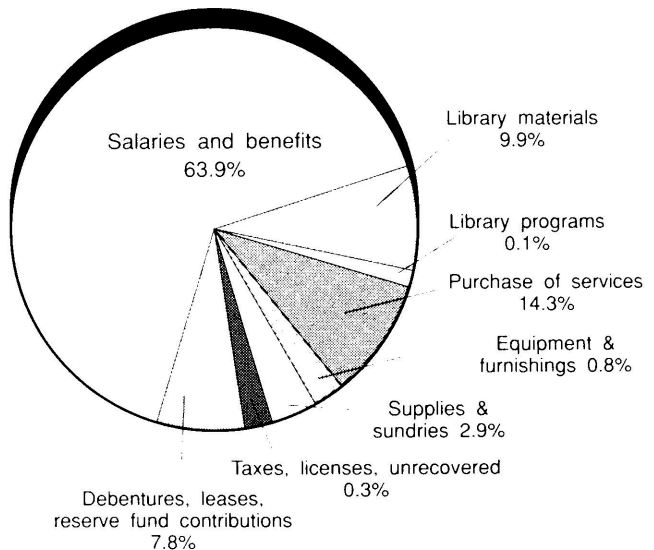


The money was spent on:

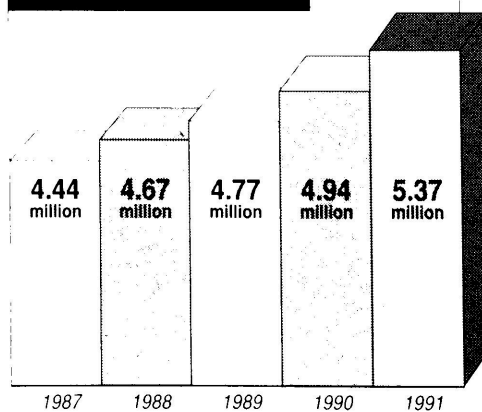
Salaries and benefits	\$22,276,606
Library materials	3,431,357
Library programs	23,573
Purchase of services	4,971,392
Equipment & furnishings	288,863
Supplies & sundries	1,023,728
Taxes, licenses, unrecovered	109,812
Debentures, leases, reserve fund contributions	2,714,386

Total expenditures, 1991: \$ 34,839,717

1990: \$ 33,454,596



Total Circulation Since 1987



Friends of the Library

1991 saw the Friends' first full year of operation – and a full year it was. Memberships increased by 50%. The Annual Giant Book Sale was the largest in the history of the Library. Other events, such as the *Cushion Concerts*, *High Tea with Ben Wicks*, and participation in Bayview Community Branch's 25th anniversary, showed what valuable contributions the Friends can make. The Friends have declared themselves 'Friends for Literacy' and have already allocated \$8,500 to purchase teaching aids.

Board of Directors

Phyllis Chisvin (Chair)
Gerry Tomany (Vice Chair)
Josephine Bryant (ex officio)
Margaret Higgins
Barbara Hooper
Kathleen Hopton
Bill MacDonald
Pat Patterson
Pat Robertson
Deborah Whatley

Members (to Dec. 31, 1991)

Linda S. Abrams
Eileen Allen
Deanna Andrew
Irene Arkin
Virginia Atkins
Susan Back & Family
Hilda L. Bailey
Barbara Barak & Family
Frances Bass
Juana Berinstein
Deborah Berman & Family
Jeannette Bourgoin
Christopher Brands
Arnold E. Brill
Izrail Broytman
Josephine Bryant & Family
Linda Bunn
Wayne Burnett
Councillor Barry N. Burton
Capt. Douglas K. Campbell
Carol Chandelier
Joan Clement
Prudence Clunie
Betty L. Crossley
Kel Crossley
Margaret Danby
Heather Davies
Heather Davis
Sylvia Deviato
Maria Drexler
Diana Fink
Daryl Fridenberg
Ana Gandolfi
Lewis J. Getgood

Nancy Giffen
Phyllis Goldman & Family
Eva Halasz
Milton & Ethel Harris Family
Foundation
Mariam Hasan
Russ Herman
Edward Murray Higgins
Junya Ho
Wendy Hoover
Kim Huntley
The Incerto Family
Gina Jelinowicz
Patricia Jenkins
Carole & Henzel Jupiter
Carole Kandakji
Payam Karimi
Ann Keller
Ruth Kingma
Florence LaBell
Mabel Lam
Joan Lampel
Elizabeth Lau
Law See-Mo
Mabel Lee
Christina Li
Susan Lieberman
Vivian Ma
Linda Mackenzie & Family
Brian Maguire
Jordi Mandlowitz
Jason Mandlowitz
Sister Margaret Ann
Judith McCabe
Jim McGillivray & Family
Councillor Jim McGuffin & Family
Jeryn McKeown & Family
Josette Midroni
Margaret Mikulinski
Arnold Miller
Hanna Miller
Marion Milne
Rose Monacelli
Harvey Mooradian
Karim Moosabhoy & Family
Marcelle Morel

Kerlene Morgan
Rob Mowat
Bette & Sid Mowder
Ann Mummenhoff
Betty Nilsen
Joanne E. Notte
R. B. Nutley
Mary Nutley
Jean Orpwood
Marion Palter
Young-Sook Park
Betty Paul
Deborah Pekilis
Berenice A. Pepe
Jane Petrie
Sylvia Petz
Cathy Phillips
Rachel Pitch & Family
Mrs. G. Press
Judy Price
Joan Robinson
Ian Ross
Robert J. Sawyer
Frieda Schaffel
Angela Sennik
Mary L. Shepherd
Bernice Sherman
Steven Shubert
Catherine Siemens
Darryl Singer
Rebecca Stein
Kurt Stiegwardt
Margaret Stott
Gordon Thomson
Martina Thomson
Leto A. Tolentino
Margaret & Clarence Trudeau
Magdalena Vander Kooy
Germaine Velvart
Richard Velvart
Ben Wicks
John V. Wigham
Malcolm Wilkinson
Mary Wilkinson
Lorraine Williams
Mannie Zeller
Shirin Ziaian

North York Public Library Branches

Amesbury Park Community Branch
1565 Lawrence Ave. W.
395-5420

Armour Heights Community Branch
2140 Avenue Rd.
395-5430

Bathurst Heights Regional Branch
3170 Bathurst St.
395-5440

Bayview Community Branch
Bayview Village Shopping Centre
395-5460

Black Creek Community Branch
2141 Jane St.
395-5470

Brookbanks Community Branch
210 Brookbanks Dr.
395-5480

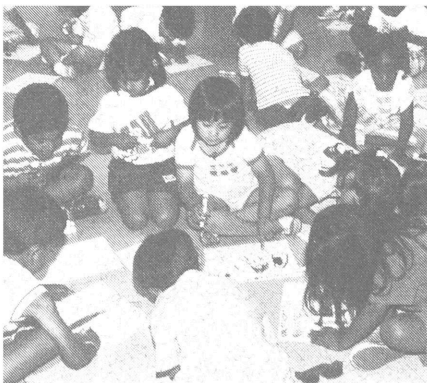
Centennial Community Branch
578 Finch Ave. W.
395-5490

Central Library
5120 Yonge St.
395-5700

Don Mills Regional Branch
888 Lawrence Ave. E.
395-5710

Downsview Regional Branch
2793 Keele St.
395-5720

Executive Offices
5120 Yonge St.
395-5500



Extensive children's programming, continued automation, and service anniversaries such as LINK's 20th characterized 1991 at NYPL.

Fairview Regional Branch
35 Fairview Mall Dr.
395-5750

Flemingdon Park Community Branch
29 St. Dennis Dr.
395-5820

Hillcrest Community Branch
5801 Leslie St.
395-5830

Humber Summit Community Branch
2990 Islington Ave.
395-5840

Jane Sheppard Community Branch
Jane Sheppard Mall
395-5966

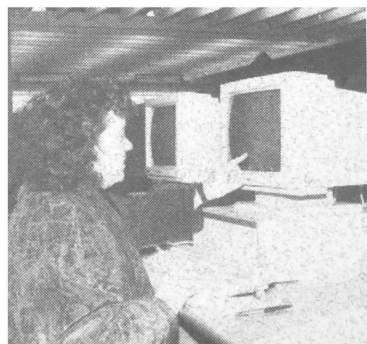
Pleasant View Community Branch
575 Van Horne Ave.
395-5940

Victoria Village Community Branch
184 Sloane Ave.
395-5950

Woodview Park Community Branch
16-18 Bradstock Rd.
395-5960

York Woods Regional Branch
1785 Finch Ave. W.
395-5980

Yorkdale Community Branch
Yorkdale Shopping Centre
395-5970



ookmobile

