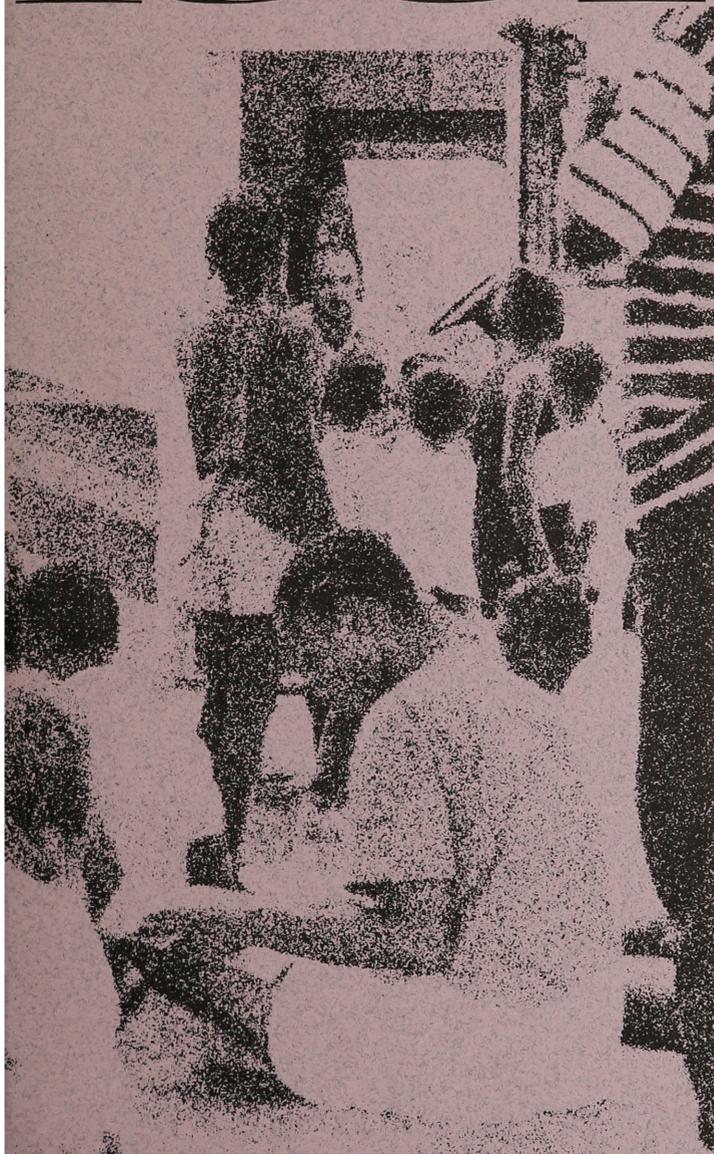
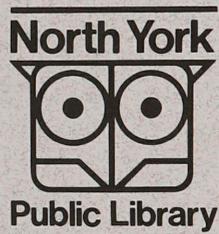


1991



ANNUAL REPORT





# NORTH YORK PUBLIC LIBRARY ANNUAL REPORT 1991

## Library Board

<b>Chair</b>	Councillor Barry Burton
<b>Vice Chair</b>	Linda Abrams
<b>Members</b>	Lindley Massiah Councillor Jim McGuffin Kerle Palin Stephnie Payne Berenice Pepe Harold Randall Councillor Judy Sgro Nighat Sukhera Jack Wigham Lorraine Williams Susan Yates

## Executive Staff

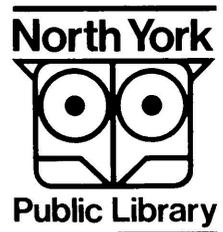
Josephine Bryant  
*Chief Executive Officer*

Linda Mackenzie  
*Director Public Services*  
*Deputy Chief Executive Officer*

Gordon Thomson  
*Director Public Services*  
*Deputy Chief Executive Officer*

Sid Mowder  
*Director Administrative Services*

Jock Bryce  
*Director Human Resources*



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*COVER* NYPL Bookmobiles served more than 25  
*PHOTO:* stops weekly in 1991, including the  
popular Brahm's Avenue location, shown  
here during a storytime outreach program  
held in conjunction with Read Canada.

## From the Board Chair

We will all remember 1991 as a year of considerable challenge and change for the North York Public Library. The challenges came in the form of increasing budgetary pressures, demands for more services, questions around the governance of public libraries, a City-mandated study to review and reduce duplication in administrative services, and protracted labour negotiations in a period of uncertainty.

The Board responded. We met the City's budget targets by imposing limits on spending. And we took the first steps to reassess and realign services and staffing levels so that they meet the financial constraints dictated by the 1990s.

Throughout this period, our staff responded with their usual dedication to quality public service and to the challenge of an increase in circulation from 4.9 million in 1990 to 5.3 million this year.

I thank our outgoing Board members. They have served tirelessly for three years, some for much longer. Lorraine Williams, Jim McGuffin and the late Jack Wigham deserve special mention for their many years of guidance.

In 1992, let us once again show the people of North York that the Library is here for them.



Councillor Barry Burton  
*Chair, North York Public Library Board*



*Councillor Barry Burton*

## From the Chief Executive Officer

We take pride in the quality of our public service, the size, range and quality of our collection, new and innovative programs and a library system that continually evolves to meet the needs of our diverse community. But creating a place that people love to use is our greatest achievement.

For me then, there was no single accomplishment in 1991 more gratifying than to see total system circulation exceed 5 million for the first time in our 41-year history.

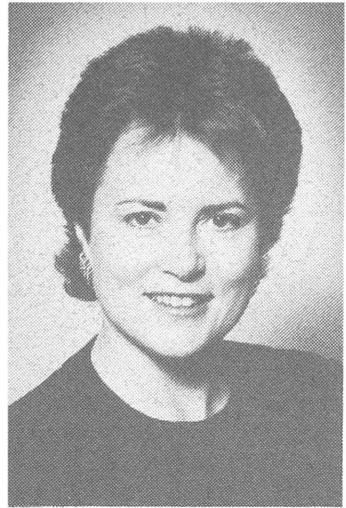
In spite of budgetary restraints that affected us all, we responded admirably to this increased usage. Staff continued to demonstrate their commitment to providing first-class library expertise. The Library Board again balanced the best service possible against available resources. And despite many external pressures, City Council upheld its faith and support in a public library system that is hailed across Canada as a leader in the field.

This year we also welcomed the first ventures of the Friends of the Library, a volunteer group that has enhanced our special events package and raised money for programs and services we could not otherwise offer.

I thank you all – staff, the Board, City Council, Friends and friends alike.



Josephine Bryant  
*Chief Executive Officer*



*Josephine Bryant*

# 1991 in Review

The Chief Executive Officer's Annual Report to the Board outlined 30 pages of accomplishments in 1991. Here are some of the highlights:

## Increased Usage

- Overall circulation exceeded 5.3 million items.
- Circulation increases from 1990 to 1991 exceeded 10% in a number of regions, including a 20% increase in York Woods region.
- Now in its fifth year of operation, Central Library circulated more than 1.2 million items and processed 60,000 Quick Telephone Information calls.
- More than 16,000 children used the Children's Computer Centre at Central Library.
- The Bookable Video Collection of educational and instructional videos, also in its second year, circulated 75,000 items.
- LINK Community Information and Referral Service responded to a 30% increase in usage.
- The Interlibrary Loan Unit's 98% fill rate was the highest in Metropolitan Toronto.
- The Summer Reading Club registered more than 3,000 children to continue its tradition of encouraging learning and reading fun during summer school closures.

## Services

- Youth Advisory Groups of enthusiastic young adults met regularly at Central Library and all Regional Branches to provide input into the selection of young adult material and programs.
- With the aid of grants from the Ministry of Culture & Communications, disabled washrooms, automatic doors and other accessibility features were added to four more sites, raising the number of completely accessible branches to 12.

*Four more branches were made fully accessible.*



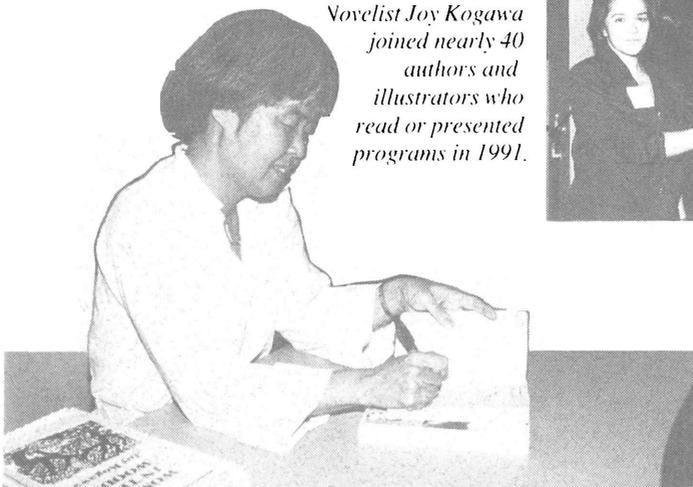
- Don Mills Regional Branch introduced a CD-ROM software copying service that allows patrons to copy any of 10,000 public domain software programs onto their own diskettes in minutes.
- Downsview Regional Branch joined Fairview, Bathurst Heights and York Woods Regional Branches and Central Library in offering seasonal Sunday service.

## Special Programs

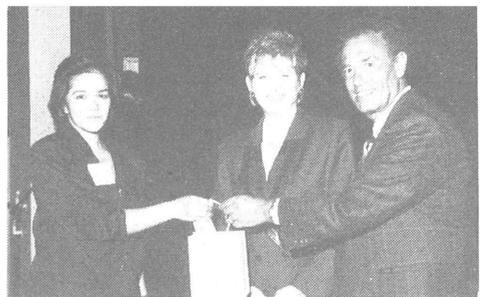
- These authors/poets/writers read at North York libraries: Jeannette Armstrong, David Ayer, Marie Annharte Baker, Austin Clarke, Helen Forrester, Jerry Goodis, Linda Granfield, Peter Jailall, Rita Joe, Sue Johanson, M.T. Kelly, Roy Kiyooka, Joy Kogawa, Lee Maracle, Fiona McCall, Janis Rapoport, Jerry Shikatani, Harold Troper and M.G. Vassanji.
- These children's authors/illustrators read or conducted programs: Jean Booker, Beatrice Culleton, Sally Davies, Janet Foster, Rachna Gilmore, Camilla Gryski, Bernice Thurman Hunter, Etta Kaner, Claire MacKay, Sylvia McNicoll, Paul Morin, Sharon Siamon, Lola Sneyd, Kathy Stinson, Mark Thurmon, Rhea Tregebor, Ian Wallace, Frieda Wishinsky and Werner Zimmermann.
- In conjunction with the Library User of the Year contest, NYPL was selected to host the launch of Public Library Week with the Minister of Culture & Communications.
- All locations embarked on a fine paper recycling program.
- Library staff raised more than \$22,000 toward the City of North York's United Way campaign.

## Coming in 1992 . . .

- Construction of the new Bathurst Heights Regional Branch began on July 11. Completion is expected in early fall, 1992.



*Novelist Joy Kogawa joined nearly 40 authors and illustrators who read or presented programs in 1991.*



*Josefina de los Reyes received the Library User of the Year Award from Culture & Communications Minister Karen Haslam and Mayor Mel Lastman.*

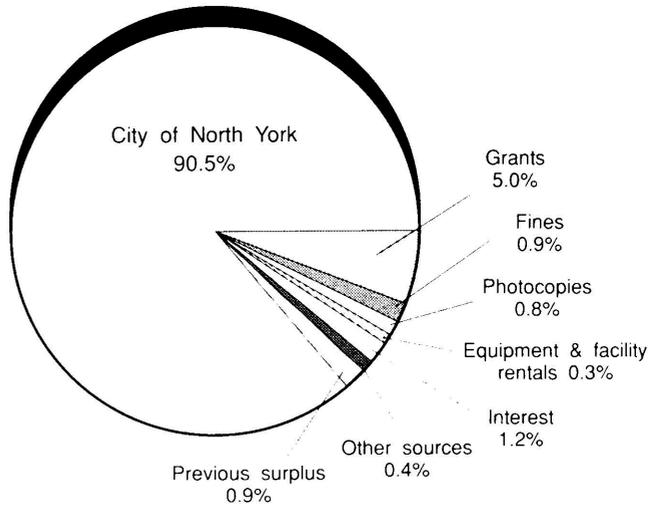
# Financial and Circulation Highlights

## The Board's money came from:

City of North York	\$31,816,096
Grants	1,751,558
Fines	300,090
Photocopies	269,452
Equipment & facility rentals	125,236
Interest	406,158
Other sources	159,448
Previous surplus	323,564

**Total revenues, 1991: \$ 35,151,602**

1990: \$ 33,778,160

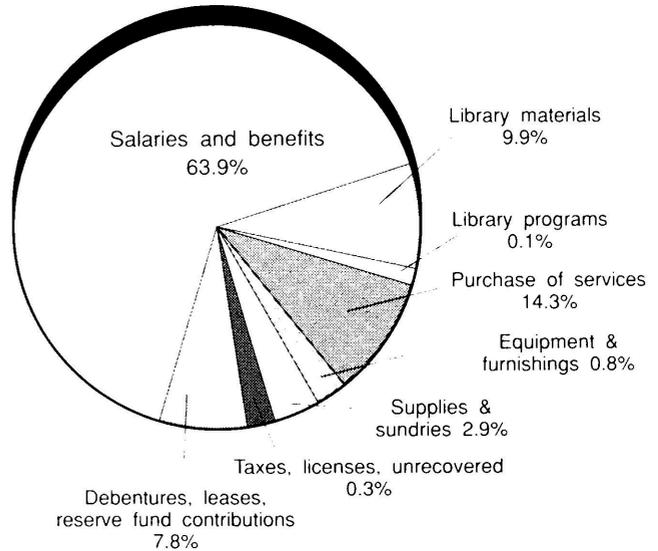


## The money was spent on:

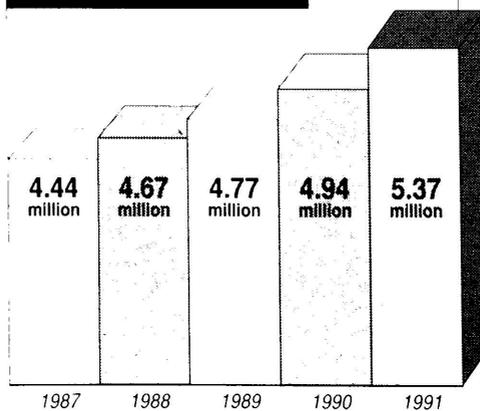
Salaries and benefits	\$22,276,606
Library materials	3,431,357
Library programs	23,573
Purchase of services	4,971,392
Equipment & furnishings	288,863
Supplies & sundries	1,023,728
Taxes, licenses, unrecovered	109,812
Debentures, leases, reserve fund contributions	2,714,386

**Total expenditures, 1991: \$ 34,839,717**

1990: \$ 33,454,596



## Total Circulation Since 1987



# Friends of the Library

1991 saw the Friends' first full year of operation – and a full year it was. Memberships increased by 50%. The Annual Giant Book Sale was the largest in the history of the Library. Other events, such as the *Cushion Concerts*, *High Tea with Ben Wicks*, and participation in Bayview Community Branch's 25th anniversary, showed what valuable contributions the Friends can make. The Friends have declared themselves 'Friends for Literacy' and have already allocated \$8,500 to purchase teaching aids.

## Board of Directors

Phyllis Chisvin (Chair)  
Gerry Tomany (Vice Chair)  
Josephine Bryant (ex officio)  
Margaret Higgins  
Barbara Hooper  
Kathleen Hopton  
Bill MacDonald  
Pat Patterson  
Pat Robertson  
Deborah Whatley

## Members (to Dec. 31, 1991)

Linda S. Abrams  
Eileen Allen  
Deanna Andrew  
Irene Arkin  
Virginia Atkins  
Susan Back & Family  
Hilda L. Bailey  
Barbara Barak & Family  
Frances Bass  
Juana Berinstein  
Deborah Berman & Family  
Jeannette Bourgoïn  
Christopher Brands  
Arnold E. Brill  
Izrail Broytman  
Josephine Bryant & Family  
Linda Bunn  
Wayne Burnett  
Councillor Barry N. Burton  
Capt. Douglas K. Campbell  
Carol Chandelier  
Joan Clement  
Prudence Clunie  
Betty L. Crossley  
Kel Crossley  
Margaret Danby  
Heather Davies  
Heather Davis  
Sylvia Deviato  
Maria Drexler  
Diana Fink  
Daryl Fridenberg  
Ana Gandolfi  
Lewis J. Getgood

Nancy Giffen  
Phyllis Goldman & Family  
Eva Halasz  
Milton & Ethel Harris Family  
Foundation  
Mariam Hasan  
Russ Herman  
Edward Murray Higgins  
Junya Ho  
Wendy Hoover  
Kim Huntley  
The Incerto Family  
Gina Jelinowicz  
Patricia Jenkins  
Carole & Henzel Jupiter  
Carole Kandakji  
Payam Karimi  
Ann Keller  
Ruth Kingma  
Florence LaBell  
Mabel Lam  
Joan Lampel  
Elizabeth Lau  
Law See-Mo  
Mabel Lee  
Christina Li  
Susan Lieberman  
Vivian Ma  
Linda Mackenzie & Family  
Brian Maguire  
Jordi Mandlowitz  
Jason Mandlowitz  
Sister Margaret Ann  
Judith McCabe  
Jim McGillivray & Family  
Councillor Jim McGuffin &  
Family  
Jeryn McKeown & Family  
Josette Midroni  
Margaret Mikulinski  
Arnold Miller  
Hanna Miller  
Marion Milne  
Rose Monacelli  
Harvey Mooradian  
Karim Moosabhoy & Family  
Marcelle Morel

Kerlene Morgan  
Rob Mowat  
Bette & Sid Mowder  
Ann Mummenhoff  
Betty Nilsen  
Joanne E. Notte  
R. B. Nutley  
Mary Nutley  
Jean Orpwood  
Marion Palter  
Young-Sook Park  
Betty Paul  
Deborah Pekilis  
Berenice A. Pepe  
Jane Petrie  
Sylvia Petz  
Cathy Phillips  
Rachel Pitch & Family  
Mrs. G. Press  
Judy Price  
Joan Robinson  
Ian Ross  
Robert J. Sawyer  
Frieda Schaffel  
Angela Sennik  
Mary L. Shepherd  
Bernice Sherman  
Steven Shubert  
Catherine Siemens  
Darryl Singer  
Rebecca Stein  
Kurt Stiegwardt  
Margaret Stott  
Gordon Thomson  
Martina Thomson  
Leto A. Tolentino  
Margaret & Clarence Trudeau  
Magdalena Vander Kooy  
Germaine Velvart  
Richard Velvart  
Ben Wicks  
John V. Wigham  
Malcolm Wilkinson  
Mary Wilkinson  
Lorraine Williams  
Mannie Zeller  
Shirin Ziaian

# North York Public Library Branches

**Amesbury Park Community Branch**  
1565 Lawrence Ave. W.  
395-5420

**Armour Heights Community Branch**  
2140 Avenue Rd.  
395-5430

**Bathurst Heights Regional Branch**  
3170 Bathurst St.  
395-5440

**Bayview Community Branch**  
Bayview Village Shopping Centre  
395-5460

**Black Creek Community Branch**  
2141 Jane St.  
395-5470

**Brookbanks Community Branch**  
210 Brookbanks Dr.  
395-5480

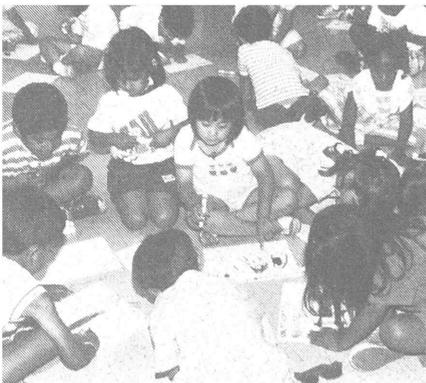
**Centennial Community Branch**  
578 Finch Ave. W.  
395-5490

**Central Library**  
5120 Yonge St.  
395-5700

**Don Mills Regional Branch**  
888 Lawrence Ave. E.  
395-5710

**Downsview Regional Branch**  
2793 Keele St.  
395-5720

**Executive Offices**  
5120 Yonge St.  
395-5500



*Extensive children's programming, continued automation, and service anniversaries such as LINK's 20th characterized 1991 at NYPL.*

**Fairview Regional Branch**  
35 Fairview Mall Dr.  
395-5750

**Flemingdon Park Community Branch**  
29 St. Dennis Dr.  
395-5820

**Hillcrest Community Branch**  
5801 Leslie St.  
395-5830

**Humber Summit Community Branch**  
2990 Islington Ave.  
395-5840

**Jane Sheppard Community Branch**  
Jane Sheppard Mall  
395-5966

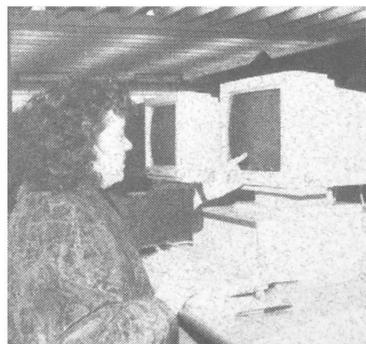
**Pleasant View Community Branch**  
575 Van Horne Ave.  
395-5940

**Victoria Village Community Branch**  
184 Sloane Ave.  
395-5950

**Woodview Park Community Branch**  
16-18 Bradstock Rd.  
395-5960

**York Woods Regional Branch**  
1785 Finch Ave. W.  
395-5980

**Yorkdale Community Branch**  
Yorkdale Shopping Centre  
395-5970





ookmobile

